

**Oracle® Banking Platform Collections**

Day Zero Setup Guide

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# Contents

<b>Preface</b> .....	vii
Audience .....	vii
Documentation Accessibility .....	vii
Conventions .....	vii
<b>1 Day Zero Setup</b>	
1.1 User Profiles.....	1-1
1.2 Menus .....	1-2
1.3 Seed Data Setup.....	1-2
1.4 Basic ORMB Configuration .....	1-3
1.5 Delinquency Identification Setup .....	1-6
1.6 Inbound Data Setup.....	1-7
1.7 Payment Setup.....	1-9
1.8 Strategy Monitor Setup .....	1-10
1.9 Case Allocation Setup.....	1-10
1.10 Follow up Setup .....	1-12
1.11 Task List Setup .....	1-13
1.12 Promise To Pay Setup.....	1-14
1.13 Customer Contact Setup .....	1-17
1.14 Cure Monitor .....	1-17
1.15 Account Write-off .....	1-18
1.16 Treatment Activity Monitor .....	1-19
1.17 Bulk Contacts Process.....	1-19
1.18 Cross Strategy Action Matrix .....	1-20
1.19 Case Association .....	1-21
1.20 Suspend Monitor.....	1-22
1.21 Event Manager .....	1-22
1.22 Dialer Upload .....	1-23
1.23 Party Merge.....	1-24
1.24 Vendor Management.....	1-24
1.25 Case: Data Management .....	1-26
1.26 Case Monitoring (SLA Monitor).....	1-26
1.27 Display Date Setup .....	1-27
1.28 Case Lock - Unlock .....	1-27
1.29 Supervisory Functions.....	1-28

1.30	Other Important Setup .....	1-28
1.31	Other Important Product-Shipped Algorithms.....	1-31
1.32	Configurable Look Ups.....	1-31
1.33	Product-Shipped Batch Controls .....	1-32
1.34	Product-Shipped Facts .....	1-33
1.35	Admin Views and Tables.....	1-58



## List of Tables

1-1	User Profiles.....	1-1
1-2	Menus .....	1-2
1-3	Seed Data Setup.....	1-2
1-4	Basic ORMB Configuration .....	1-3
1-5	Identifying Overdraft and Temporary Overdrafts (CASA) Delinquent Accounts.....	1-6
1-6	Identifying Term Loan Delinquent Accounts.....	1-6
1-7	Additional Setup for Delinquency Identification.....	1-7
1-8	Inbound Data Setup.....	1-7
1-9	Payment Setup.....	1-9
1-10	Strategy Monitor Setup .....	1-10
1-11	Case Allocation Setup.....	1-11
1-12	Follow up Setup .....	1-12
1-13	Task Setup.....	1-13
1-14	Promise To Pay Setup.....	1-14
1-15	Customer Contact Setup .....	1-17
1-16	Cure Monitor .....	1-18
1-17	Account Write-off .....	1-18
1-18	Treatment Activity Monitor .....	1-19
1-19	Bulk Contacts Process.....	1-20
1-20	Cross Strategy Action Matrix .....	1-21
1-21	Case Association .....	1-21
1-22	Suspend Monitor.....	1-22
1-23	Event Manager .....	1-22
1-24	Dialer Upload .....	1-23
1-25	Party Merge.....	1-24
1-26	Vendor Management.....	1-24
1-27	Case: Data Management .....	1-26
1-28	Case Monitoring (SLA Monitor).....	1-26
1-29	Display Date Setup .....	1-27
1-30	Case Lock - Unlock .....	1-28
1-31	Supervisory Functions.....	1-28
1-32	Other Important Setup .....	1-28
1-33	Other Important product-shipped Algorithms .....	1-31
1-34	Configurable Look Ups.....	1-31
1-35	Product-shipped Batch Controls.....	1-32
1-36	Product-shipped Facts.....	1-33
1-37	Admin Views and Tables.....	1-58

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# Preface

This document lists the configuration that should be performed on day zero.

This preface contains the following topics:

- [Audience](#)
- [Documentation Accessibility](#)
- [Conventions](#)

## Audience

This document is intended for the following audience:

- IT Deployment Team
- Consulting Staff
- Administrators

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## Conventions

The following text conventions are used in this document:

Convention	Meaning
<b>boldface</b>	Boldface type indicates graphical user interface elements associated with an action, or terms defined in text or the glossary.
<i>italic</i>	Italic type indicates book titles, emphasis, or placeholder variables for which you supply particular values.
monospace	Monospace type indicates commands within a paragraph, URLs, code in examples, text that appears on the screen, or text that you enter.





## Day Zero Setup

This chapter provides information on the configuration that should be performed on day zero.

### 1.1 User Profiles

OBP Collections provides you the ability to create user profiles, which you can customize, based on your requirement. The following user functions are pre-configured in the system with specific set of privileges.

**Table 1–1 User Profiles**

Function	Remarks
Application Roles	Verify if Collection specific Application Roles are available in APM (Authorization Policy Manager). The Application roles should be available through the normal Policy-Store setup done on the environment.
User Groups	Execute the Seed Data Scripts for ORMB User group creation. Verify the created ORMB User groups below: ORMB Admin Menu > U > User Groups This setup controls the access of user for ORMB Screens.
Enterprise Role	Create an Enterprise Role in OID for each Application Role. Map the application roles to the Enterprise Roles in OID.
Feature Configuration	Admin Menu > F > Feature Configuration 'C1-USRPROV' Set Default Parameters for User Provisioning.
Users	Create users in OIM: On creation of user the user will get provisioned into ORMB with the ORMB user group specified in 'C1-USRPROV'. Verify the created Users below: ORMB Admin Menu > U > Users Default properties and User Groups set by User Provisioning can be updated here.
Users	Select the Enterprise Role for the User in OID. Add Business Unit to the USER in OID.

## 1.2 Menus

This table describes the menu and menu item details.

**Table 1–2** *Menus*

Function	Remarks
OBP Menus and Menu Items	OBP Menus and Menu Items will be available if appropriate entries are available for the same in the below files: <ul style="list-style-type: none"> <li>■ Menu_folders.csv</li> <li>■ Menu_elements.csv</li> </ul>
ORMB Menus and Menu Items	The ORMB Menu and Menu Items are controlled via the blueprint process. All new menu and menu items will be available by default unless they are blocked in the blueprint process.

## 1.3 Seed Data Setup

OBP Collections provides seed data scripts that you must execute during day zero setup. Some scripts are host specific and some are independent of the host.

The following list contains the seed data scripts that are specific to host and that might need to be updated during an implementation. If you need to add a host other than OBP, all the below entities need to be manually updated for that specific host.

**Table 1–3** *Seed Data Setup*

Scripts	Description
Source Hosts	Configure source host along with other hosts that will connect to OBP Collections: <ul style="list-style-type: none"> <li>■ Ci_Source_Host_Mst</li> <li>■ Ci_Source_Host_Mst_L</li> </ul>
Account Relationship Types	Configure account relationship types as it is configured in the host. Admin Menu > A > Account Relationship Type
Account Relationship Type Characteristics	Indicates whether a particular relationship type is the main customer and/or financially responsible. CI_HOST_MAIN_CUST Admin Menu > H > Host Party Relation
Primary Name Type	Indicates the host name type that should be considered as primary. CI_PRIM_NAMETYPE
Collateral Realize Status	Configure collateral realize status as it is configured in the host: <ul style="list-style-type: none"> <li>■ Ci_Collateral_Realize_Stat</li> <li>■ Ci_Collateral_Realize_Stat_1</li> </ul>
System Account Status	Configure system account status as it is configured in the host: <ul style="list-style-type: none"> <li>■ ci_sys_acct_stat</li> <li>■ ci_sys_acct_stat_1</li> </ul>
Delinquency Filters	The product ships delinquency filters to identify the delinquent accounts. For detailed setup, see <a href="#">Section 1.5, "Delinquency Identification Setup"</a> .
Collections Facts	See <a href="#">Section 1.34, "Product-Shipped Facts"</a> delivered with the product.
Views and Stored Procedures	Product-shipped Collections specific Views and Stored Procedures need to be executed. <a href="#">Section 1.35, "Admin Views and Tables"</a> should be updated for hosts other than OBP.

**Table 1–3 (Cont.) Seed Data Setup**

<b>Scripts</b>	<b>Description</b>
Entity Determinant	Define the Determinant Types for resolving data of various entities like Party Name, Address, Employment Details and Contact Preferences. CI_ENTITY_DETERMINANT
Specialized Collections Processes	Seed Data scripts are also available for the below product-shipped processes: <ul style="list-style-type: none"> <li>▪ Hardship</li> <li>▪ Deceased</li> <li>▪ Legal</li> <li>▪ Asset Repossession</li> <li>▪ Right of Set Off</li> </ul>
Source Host URL's	For host's other than OBP, if some Core screens need to be opened from Collections Screens, its configuration need to be performed in the table below: ci_source_host_url_dtls Currently, the following three core screens are supported, if Collateral and Insurance Panel exist: <ul style="list-style-type: none"> <li>▪ Collateral Valuation Details</li> <li>▪ Collateral Realization Details</li> <li>▪ Insurance Claim Details</li> </ul>

## 1.4 Basic ORMB Configuration

Once the seed data is in place, you must set up the control data for system to function appropriately. We recommend you to set up the control data for the business functions that meet the business requirements. The basic setup involves setting up the following data with the administration user privileges.

**Table 1–4 Basic ORMB Configuration**

<b>Function</b>	<b>Menu</b>	<b>Additional Remarks</b>
Country	Admin Menu > C > Country	Set up all countries manually where the bank has its branches. The list should be in accordance with the possible countries in the host.
States	Admin Menu > C > Country	Set up all the states manually for each country. The list should be in accordance with the list of states in the host.
Currency Code	Admin Menu > C > Currency	Set up the currency code to be used. USD is populated by default.
Accounting Calendar	Admin Menu > A > Accounting Calendar	Set up accounting calendar manually for the current financial year. The accounting calendar is referred during payments processing.
GL Division	Admin Menu > G > General Ledger Division	The GL division defines the accounting period for financial transactions linked to contracts.
Work Calendar	Admin Menu > W > Work Calendar	Set up work calendar manually. The work calendar is referred when you generate schedule in Promise to Pay and while setting Display Date for a case.
Seasonal Time Shift	Admin Menu > W > Seasonal Time Shift	Set up seasonal time shift manually as per business requirement. Non-Mandatory

**Table 1–4 (Cont.) Basic ORMB Configuration**

Function	Menu	Additional Remarks
Time Zone	Admin Menu > T > Time Zone	Set up time zone manually as per business requirement. Non-Mandatory
Division	Admin Menu > D > Division	Set up division manually as per business requirement. You may set up a division for each jurisdiction where you conduct business using different Rules. You must associate each customer account with an existing division.
Collections Class	Admin Menu > C > Collections Class	Set up collection class manually as per the business requirement. You must associate each customer account with a collections class.
Customer Class	Admin Menu > C > Customer Class	Set up customer class manually as per the business requirement. You must associate each customer account with a customer class.
Algorithm	Admin Menu > A > Algorithm C1-PAYDTAMTU You must create an algorithm of type C1-PAYDTAMTU and attach to system event 'FT Freeze' of Customer class.	This algorithm is used to stamp the last payment date and last payment amount for a written off account.
Algorithm	Admin Menu > A > Algorithm OVRPY-PPRTY You must create an algorithm of type OVRPY-PPRTY and attach to system event 'Overpayment Distribution' of Customer class.	This algorithm deals with overpayments. It applies the overpayment on the highest priority SA.
Algorithm	Admin Menu > A > Algorithm PYDIST-PPRTY You must create an algorithm of type PYDIST-PPRTY and attach to system event 'Payment Distribution' of Customer class.	This algorithm distributes a payment amongst the account's service agreements.
Algorithm	Admin Menu > A > Algorithm PAY FRZ O-I You must create an algorithm of type PAY FRZ O-I and attach to system event Payment Freeze of Customer class.	This algorithm links financial transactions (FT's) to match events.
Distribution Code	Admin Menu > D > Distribution Code	Set up distribution code manually as per business requirement. The distribution code is used in payment processing.
Algorithm	Admin Menu > A > Algorithm FGLCNSTR-D You must create an algorithm of type FGLCNSTR-Dh	This algorithm constructs a distribution code corresponding to GL account when it is interfaced to the general ledger.
Payment Segment Type	Admin Menu > P > Payment Segment Type	Set up payment segment type manually as per business requirement. The payment segment type is used during payment processing.

**Table 1–4 (Cont.) Basic ORMB Configuration**

Function	Menu	Additional Remarks
Algorithm	Admin Menu > A > Algorithm PSEG-NM You must create an algorithm of type PSEG-NM	This algorithm constructs a payment segment's financial transaction.
Adjustment Type	Admin Menu > P > Adjustment Type	Set up adjustment type manually as per business requirement. The adjustment type is used during payment processing.
Algorithm	Admin Menu > A > Algorithm ADJT-NM You must create an algorithm of type ADJT-NM	An algorithm that constructs an adjustment's financial transaction.
Debt Class	Admin Menu > D > Debt Class	Set up debt class manually as per business requirement. You must associate each customer account with a debt class.  Note: Eligible for Collections switch should be unchecked.
Write Off Debt Class	Admin Menu > W > Write Off Debt Class	Set up write off debt class manually as per business requirement.
Contract Type	Admin Menu > C > Contract Type	Set up contract type manually as per business requirement. The contract type is used in payment processing for an account. A contract also signifies a delinquency instance of an account.
Installations Options - Framework	Admin Menu > I > Installations Options - Framework	This is used to set parameters at Installation level.
Algorithm	Admin Menu > A > Algorithm C1-ENTACTPOP You must create an algorithm of type C1-ENTACTPOP and attach it to 'Entity Activity Populate' system event in Installations options framework.	This algorithm populates the account activity section in the Overview panel.
Algorithm	Admin Menu > A > Algorithm PERS-INFO You must create an algorithm of type PERS-INFO and attach it to 'Person Information' system event in Installations options framework.	This algorithm formats the person level information across the system.
Feature Configuration	Admin Menu > F > Feature Configuration 'C1_HOBRNCH' Head Office Branch code	This Feature Configuration defines the Head Office Bank and Branch code. This is required for display date setting for cases and also for getting the posting date.
Feature Configuration	Admin Menu > F > Feature Configuration 'C1_COLSPECF' Collection Specific functionality	This is a flag at Product level to indicate Collections level Implementation. This need to be set to 'Y'.

## 1.5 Delinquency Identification Setup

This section explains the setup required for delinquency identification process.

OBP Collections provides five delinquency filters, which are listed below:

- To identify overdraft and temporary overdrafts (CASA) delinquent accounts.

**Table 1–5 Identifying Overdraft and Temporary Overdrafts (CASA) Delinquent Accounts**

Filters	Description	Filter ID
Drawal beyond allowed limit and expiry of limit date	The amount withdrawn is beyond the allowed limit and when the limit date expires.	Drawal_ExpiryOfLimit
Drawal beyond allowed limit within limit period	The amount withdrawn is beyond the allowed limit.	Drawal_LimitPeriod

- To identify term loan delinquent accounts.

**Table 1–6 Identifying Term Loan Delinquent Accounts**

Filters	Description	Filter ID
Debit balance in matured loan	Customer does not pay debt even after the maturity of loan.	DebitBalance
Non-Payment of installment on time	Customer does not pay installment on the due date.	NonPayment
Partial Payment of installment	Customer pays an amount, lesser than the installment amount, on due date.	PartialPayment

Each Rule has four seed data scripts (corresponding to four database tables) that you must execute on the database.

The file names are:

- flx\_rl\_expr\_fragments.sql
- flx\_rl\_expr\_operands.sql
- flx\_rl\_expressions\_b.sql
- flx\_rl\_filter\_texts.sql

Additionally, you must run RuleDeploymentUtility for each filter.

You must copy this utility on the server and then execute AllFilters.bat/sh.

### Additional Setup for Delinquency Identification:

**Table 1–7 Additional Setup for Delinquency Identification**

Function	Menu	Additional Remarks
Batch Control	Admin Menu > B > Batch Control	Product-shipped Batch C1-DELID Delinquency Identification Batch
Task Type	Admin Menu > T > To- Do Type	Set up product-shipped To- Do Type C1-DELID Delinquency Identification Task Type
Facts	NA	See <a href="#">Section 1.34, "Product-Shipped Facts"</a> for facts that can be used for Delinquency Identification.

## 1.6 Inbound Data Setup

This section describes the setup required to accept delinquent data from OBP into OBP Collections.

**Table 1–8 Inbound Data Setup**

Function	Menu	Additional Remarks
Division Mapping	Admin Menu > D > Division Mapping	This setup is required to map Branches with Collections Division.  On Day zero, Branches should be mapped manually with Division.
Bank and Bank Branch Master	NA	On day zero, you must set up all the branches that are in the host in the database.  After that, whenever you create or delete a branch in OBP, it will be reflected in Collections.  Host- Specific
Admin Views	NA See <a href="#">Section 1.35, "Admin Views and Tables"</a> .	These views will be automatically populated with data from OBP.  If any additional configuration is required it needs to be manually configured in the corresponding admin tables. The views will populate data from OBP and the Admin tables.  Host- Specific
Lookups	Admin Menu > L > Look Up See <a href="#">Section 1.32, "Configurable Look Ups"</a> for the list of Look Ups used in Inbound Batches.	Some data from OBP should to be validated against the predefined values setup in the lookups.
Source - Collection Class Mapping	Admin Menu > S > Source - Collection Class Mapping	This configuration is required to assign collections class, customer class, and debt class for every OBP customer account.  Host- Specific
Source - Contract Type Mapping	Admin Menu > S > Source - Contract Type Mapping	This configuration is required to assign contract type for every OBP customer account.  Host- Specific

**Table 1–8 (Cont.) Inbound Data Setup**

<b>Function</b>	<b>Menu</b>	<b>Additional Remarks</b>
Collection Buckets	Admin Menu > C > Collection Buckets	This configuration is required to decide the bucket for a customer account based on its DPD. Host- Specific
Derived Field Exclusion	Admin Menu > D > Derived Field Exclusion	This configuration is required to exclude the calculation of few derived fields for a specific host. Host- Specific
Feature Configuration	Admin Menu > F > Feature Configuration C1_DIVFUNCT Set Enforce division-specific validations = 'N'	The division specific validations used in ORMB Billing should be turned Off.
Feature Configuration	Admin Menu > F > Feature Configuration C1_COLLGUA Enable or disable party creation for collateral guarantor.	This feature configuration decides whether a Party needs to be created for a Collateral Guarantor during Entity Creation.
Feature Configuration	Admin Menu > F > Feature Configuration C1_COLGUATYP	This feature configuration decides the Collateral Types that are to be considered as Guarantee Type.
Batch Control	Admin Menu > B > Batch Control	Product-shipped Batches C1 - VALFD Validate Feeder Data Batch C1 - CRENT Create Entity Batch C1 - UPENT Update Entity Batch C1 - INCDP Increment DPD Batch C1-DRFLD Derived Fields Batch
Task Type	Admin Menu > T > To- Do Type	Set up product-shipped To- Do Types for Inbound Batches. C1 - VALFD Validate Feeder Task Type C1 - CRENT Create Entity Task Type C1 - UPENT Update Entity Task Type C1 - INCDP Increment DPD Task Type C1-DRFLD Derived Fields Task Type



## 1.7 Payment Setup

This section describes the setup required in ORMB to accept customer payments from OBP.

**Table 1–9 Payment Setup**

Function	Menu	Additional Remarks
Basic ORMB Setup	NA	In addition to Seed data, ensure that the below functions are set up properly during the initial ORMB setup: <ul style="list-style-type: none"> <li>■ Accounting Calendar</li> <li>■ GL Division</li> <li>■ Customer Class Algorithms</li> <li>■ Debt Class</li> <li>■ Payment Segment Type</li> <li>■ Adjustment Type</li> <li>■ Contract Type</li> </ul>
Tender Type	Admin Menu > T > Tender Type	You must create tender type as per business requirement. Mandatory
Pay Cancel Reason	Admin Menu > P > Pay Cancel Reason	All possible Payment Cancel Reasons that are passed from OBP need to be stored.
Feature Configuration	Admin Menu > F > Feature Configuration C1-PAYCNST Payment Constants	Specify the Tender Type, Pay Cancel Reasons, and Distribution Code to be used for OBP Payments.
Batch Control	Admin Menu > B > Batch Control	Product-shipped Batch C1-FDPAY Feeder Payment Batch
Task Type	Admin Menu > T > To- Do Type	Set up product-shipped To- Do Type C1-FDPAY Feeder Payment Batch Task Type
<b>Payments on Written Off Accounts:</b>		
Adjustment Type	Admin Menu > A > Adjustment Types	Create Adjustment Types Required for Handling Payments on Written Off Accounts.
Feature Configuration	Admin Menu > F > Feature Configuration C1-PAYWR Write Off Adjustment Types	Specify the Adjustment Types for: <ul style="list-style-type: none"> <li>■ Account Balance Offset</li> <li>■ Write Off</li> </ul> Required for Handling Payments of Written Off Accounts.
Adjustment Type Profile	Admin Menu >A> Adjustment Type Profile	Create an Adjustment Type Profile. Map the Adjustment types specified in Feature Configuration: 'C1-PAYWR'.
Contract Type	Admin Menu > C > Contract Type	Map the Adjustment Profile to all required Contract Types.

## 1.8 Strategy Monitor Setup

This section describes the setup required to decide and create the collections strategy for an account.

**Table 1–10 Strategy Monitor Setup**

Function	Menu	Additional Remarks
Case Category	Admin Menu > C > Case Category	Initial setup of Case Category is available via seed data. It can be modified via Case Category screen.
Case Type	Admin Menu > C > Case Type	You must create all case types (collections strategies) required by the bank. You should also create Algorithms, Tasks, and Characteristics required in the strategy and attach them to the case type at this step. See the Oracle Banking Platform Collections Interface Specification Guide for the list of algorithms shipped with the product that can be used in a case type.
Facts	NA	See <a href="#">Section 1.34, "Product-Shipped Facts"</a> that can be used for Strategy Monitor.
Rules	OBP > Back Office > Rules > Rule Author	You must create all the rules that would help to eventually decide the strategy of an account.
Rule set	OBP > Back Office > Rules > Rule Author	All the rules mentioned above should be combined to create a rule set which will be referred by the Strategy Monitor.
Algorithm	Admin Menu > A > Algorithm C1-BRLSR Rule Fact Population Algorithm	Create an algorithm of type C1-BRLSR to fetch and pass actual values of the facts used in the rule set.
Batch Control	Admin Menu > B > Batch Control	Product-shipped Batch C1-CSMB Strategy Monitor Batch
Task Type	Admin Menu > T > To- Do Type	Set up product-shipped To- Do Type C1-CSMB Strategy Monitor Task Type
Feature Configuration	Admin Menu > F > Feature Configuration C1-DFLTCFG	This Feature Configuration decides Case Type that is used for accounts for which, case with existing case types cannot be created.

## 1.9 Case Allocation Setup

This section describes the setup required to allocate cases to various collection queues and their corresponding collection agents.

**Table 1–11 Case Allocation Setup**

Function	Menu	Additional Remarks
Facts	NA	See <a href="#">Section 1.34, "Product-Shipped Facts"</a> that can be used for Allocation.
View	NA	Product-shipped Allocation Monitor View ci_allocation_monitor_vw
Filters for Allocation Group	OBP > Back Office > Rules > Filter Definition	Create filters to select accounts for each allocation group.
Feature Configuration	Admin Menu > F > Feature Configuration C1_COLLGRP Collection user Group/Role	Specify the ORMB User Groups for which Collection Users can be created.
Collection Users	Admin Menu > C > Collection Users	Create required Collection Users who will be working on the cases.
Collection Teams	Admin Menu > C > Collection Teams	Create required Collection Teams who will be working on the cases. Associate required Collection Users.
Feature Configuration	Admin Menu > F > Feature Configuration C1-TDTYPLOCK Collection user Group/Role	Specify the Task Type that needs to be created.
Queue Code	Admin Menu > Q > Queue Code	List all the queues that will be required for allocation.
Queue Details	Admin Menu > Q > Queue Details	Set up required queues. Queue Type = Case Associate required Collection Teams and Users.
Algorithm	Admin Menu > A > Algorithm C1-USRALCRR User Allocation - Round Robin	An algorithm that allocates the cases among the members of the queue in Round Robin Fashion.
Algorithm	Admin Menu > A > Algorithm C1-USRALCPR User Allocation - % Method	An algorithm that allocates the cases among the members of the queue using % method.
Allocation Group	Admin Menu > A > Allocation Group	Set up Allocation Groups. Associate required Queues.
Algorithm	Admin Menu > A > Algorithm C1-ALLOCQUEU You must create an algorithm of type C1-ALLOCQUEU	An algorithm that allocates the cases among its queues.
Feature Configuration	Admin Menu > F > Feature Configuration C1-DFLTCFG	This Feature Configuration decides: <ul style="list-style-type: none"> <li>■ Enabling of Default Allocation Group Usage.</li> <li>■ Default Allocation Group to be used by Allocation Monitor batch if it is enabled.</li> </ul>

**Table 1–11 (Cont.) Case Allocation Setup**

Function	Menu	Additional Remarks
Feature Configuration	Admin Menu > F > Feature Configuration C1-OVFQUASG Reassignment of Cases from Overflow Queue	Feature configuration to decide if Automatic Reassignment of Cases from Overflow Queue should happen.
Batch Control	Admin Menu > B > Batch Control	Product-shipped Batches C1-ALOCM Queue Allocation Batch C1-USALC User Allocation Batch
Task Type	Admin Menu > T > To- Do Type	Set up product-shipped To- Do Types C1-ALOCM C1-USALC Queue Allocation and User Allocation Task Types

## 1.10 Follow up Setup

This section describes the setup required to perform follow-up actions on cases.

**Table 1–12 Follow up Setup**

Function	Menu	Additional Remarks
Action Category	Admin Menu > A > Action Category	Set up action categories.
Action Type	Admin Menu > A > Action Type	Set up follow up actions under each action category.
Result Category	Admin Menu > R > Result Category	Set up result categories.
Result Type	Admin Menu > R > Result Type	Set up all possible results for each follow up action.
Characteristic Type	Admin Menu > C > Characteristic Type	Set up all possible additional information that needs to be captured for each result.
Result Type	Admin Menu > R > Result Type	Associate the characteristic types to the result types.
Algorithm	Admin Menu > A > Algorithm Result Type - Post Processing Algorithm	These algorithms are triggered whenever the result is executed.
Action Type	Admin Menu > A > Action Type	Associate the Result Types to appropriate Follow Up Action Types.
Case Type Status Mapping	Admin Menu > C > Case Type Status Mapping	Associate the follow up action types to the required case type - status combinations.

**Table 1–12 (Cont.) Follow up Setup**

Function	Menu	Additional Remarks
Case Status Result Mapping	Admin Menu > C > Case Status Result Mapping	Associate the Results that will need to be mandatorily captured at a particular Case Type - Case Status combination.
Case Type	Admin Menu > C > Case type	Check The 'Validate Follow Up' Checkbox in the 'Next Statuses' Section for those next statuses for which you want system to validate if the mandatory results were performed before moving into that status.
Look Up	Admin Menu > L > Look Up See <a href="#">Section 1.32, "Configurable Look Ups"</a> for list of Look Ups Used in Follow Up Screen.	Verify and update the lookup's used in the Follow Up screen.

## 1.11 Task List Setup

This section describes the setup required to create and assign different types of tasks to users.

**Table 1–13 Task Setup**

Function	Menu	Additional Remarks
Task Role	Admin Menu -> T -> TO DO Role	Create a task role for all common set of tasks. Users need not be associated to Task Role.
Task Type	Admin Menu -> T -> TO DO Type	Create different types of task. For Each Task Type ensure that below product-shipped Characteristic Types are added: <ul style="list-style-type: none"> <li>■ Task For</li> <li>■ Entity Id</li> </ul> Appropriate Drill Key also needs to be added based on whether it is Account, Customer or Case Level Task. Associate Task Roles. One of the roles has to be defined as Default role.
Look Up	Admin Menu -> L -> Look Up See the list of Lookup's used in Task Function in the <a href="#">Section 1.32, "Configurable Look Ups"</a> .	Verify and update the lookup's used in task.
Collection Users	Admin Menu > C > Collection Users	Create required Collection Users, who will be working on the tasks.
Collection Teams	Admin Menu > C > Collection Teams	Create required Collection Teams, who will be working on the tasks. Associate required Collection Users.
Queue Details	Admin Menu > Q > Queue Details Queue Type = Task	Setup required queues. Associate Task Roles. Associate Collection Teams and Users.
Queue Details	Admin Menu > Q > Queue Details Queue Type = Case	Associate the required Task Queue with Case Queue. This association is used for automatic allocation of tasks created on cases of the case queue to the specified Task Queue.

**Table 1–13 (Cont.) Task Setup**

Function	Menu	Additional Remarks
Feature Configuration	Admin Menu > F > Feature Configuration DEFAULTQUECD Default Queue for Task	Feature Configuration to specify the default queue to which all tasks and whose task role are not mapped to any queue, should be assigned.
<b>Batch Level Tasks</b>		
Feature Configuration	Admin Menu > F > Feature Configuration C1-BCTHQUEUE Queue Code for Batch level TODOs	Feature Configuration to specify the default queue to which all batch level tasks should be assigned.
Algorithm	Admin Menu > A > Algorithm C1-ASGNTASK You must create an algorithm of type C1-ASGNTASK	To Assign Batch level Tasks to a queue.
Task Type	Admin Menu -> T -> TO DO Type	Attach the algorithm of type C1-ASGNTASK in the System Event 'To-Do Post -Processing'.

## 1.12 Promise To Pay Setup

This section describes the setup required to create and monitor promise to pay arrangement between customer and the bank.

**Table 1–14 Promise To Pay Setup**

Function	Menu	Additional Remarks
<b>PTP Panel</b>		
Promise to Pay Type	Admin Menu > P > Promise to Pay Type	Set up different promise to pay types for different types of account.
Pay Method	Admin Menu > P > Pay Method	Pay Method decides the grace period to be set for the PTP.
Payment Installment Frequency	Admin Menu > P > Promise to Pay Frequency	All possible payment frequencies.
Promise to Pay Cancel Reason	Admin Menu > P > Promise to Pay Cancel Reason	All possible Promise to Pay Cancel Reasons.
Facts	NA	See <a href="#">Section 1.34, "Product-Shipped Facts"</a> that can be used in Promise to Pay Rule for: <ul style="list-style-type: none"> <li>■ Fetching Accessible PTP Types for the current user.</li> <li>■ Fetching Maximum Duration for a PTP Type.</li> </ul>
Rule Author	OBP > Back Office > Rules > Rule Author PTP Rule for fetching the Promise to Pay Type	Set up rule to select maximum duration for a PTP Type.

**Table 1–14 (Cont.) Promise To Pay Setup**

Function	Menu	Additional Remarks
Feature Configuration	Admin Menu > F > Feature Configuration C1_RLENG PTP Rule Configuration	Define the maximum duration if no rule has been set up. If rule is configured then specify the name.
Rule Author	OBP > Back Office > Rules > Rule Author Rule for fetching the accessible PTP Types for the current user.	Setup rule for fetching the accessible PTP Types for the current user.
Feature Configuration	Admin Menu > F > Feature Configuration C1-ACRI -PTP Type Rule Id Rule Id for Access Control for Types	Define the rule to be used to fetch the PTP Type's accessible to the current user.
Algorithm	Admin Menu > A > Algorithm C1-PTPSCHGEN You must create an algorithm of type C1-PTPSCHGEN and associate it to PTP Type.	This algorithm is used to generate a schedule for a specific promise to pay.
Feature Configuration	Admin Menu > F > Feature Configuration C1-PTPUCFL Feature Configuration to update or cancel with sufficient privilege	Specify if a user other than one who creates a PTP will have right to cancel or update a PTP.
Feature Configuration	Admin Menu > F > Feature Configuration C1_PTPAR Follow Up Creation for Promise to Pay	Specifies the default Action Type and Result Type that should be captured whenever a PTP is created.
<b>PTP Monitor</b>		
Promise to Pay Type	Admin Menu > P > Promise to Pay Type	Specify Monitoring Method flag while setting up Promise to Pay Type: <ul style="list-style-type: none"> <li>■ Forward Apply</li> <li>■ Non-Forward Apply</li> </ul>
Algorithm	Admin Menu > A > Algorithm PTP Type - PTP Active Algorithm C1-PTPACTIVE You must create an algorithm of type C1-PTPACTIVE and associate it to PTP Type.	This algorithm is used to perform additional processing when the status of a PTP becomes Active. Customer Contacts can be generated via this algorithm. (Contact Method): Value For Letter: OTBL For SMS: OTBS For Email: OTBE

**Table 1–14 (Cont.) Promise To Pay Setup**

Function	Menu	Additional Remarks
Algorithm	Admin Menu > A > Algorithm PTP Type - PTP Kept Algorithm C1-PTPKEPT You must create an algorithm of type C1-PTPKEPT and associate it to PTP Type.	This algorithm is used to perform additional processing when the status of a PTP becomes Kept. Customer Contacts can be generated via this algorithm. (Contact Method): Value For Letter: OTBL For SMS: OTBS For Email: OTBE
Algorithm	Admin Menu > A > Algorithm PTP Type - PTP Validations Algorithm.	This algorithm is used to do additional validations before creating a PTP.
Algorithm	Admin Menu > A > Algorithm C1-BRKPTPNGP You must create an algorithm of type C1-BRKPTPNGP and associate it to PTP Type.	This algorithm is used to perform additional processing when the status of a PTP is set to Broken. Customer Contacts can be generated via this algorithm. (Contact Method): Value For Letter: OTBL For SMS: OTBS For Email: OTBE
Installation Options Framework	Admin Menu > I > Installation Options Framework	Verify the configuration in the Installation Option for: Payment Threshold Additional Grace Days
Batch Control	Admin Menu > B > Batch Control	Product-shipped Batch C1-PTPM Promise to Pay Monitor Batch
Task Type	Admin Menu > T > To- Do Type	Set up product-shipped To- Do Types for Batch Errors. C1-PTPMN Promise to Pay Monitor Batch errors Task Type.
<b>PTP Approvals</b>		
APM (Authorization Policy Manager)	NA	Set Up User Role based Rules to check if a particular PTP should go for approval.

**Application Service:**

"com.ofss.fc.app.collection.service.promisetopay.PromiseToPayApplicationService.create"

**Authorization Policy:**

ADMINISTRATORS\_OBP\_APP\_COLLECTION\_SERVICE\_PROMISETOPAY\_PROMISETOPAYAPPLICATIONSERVICE\_CREATE\_PERFORMWITHOUTAPPROVALS\_PL

**Product-shipped Approval Parameters:**

- PTP Type
- Product Group



- Days Past Due
- Coverage Ratio
- Sacrifice Amount
- Days to first Installment
- Number of Installments
- Total Promise Duration in days

## 1.13 Customer Contact Setup

This section describes the setup required to create different types of customer contacts (Letters, Emails, SMS, and so on) to be generated via Correspondence Screen, Case Life Cycle, and so on.

**Table 1–15 Customer Contact Setup**

Function	Menu	Additional Remarks
Customer Contact Class	Admin Menu > C > Customer Contact Class	Create a customer contact class for group of similar customer contacts.
Correspondence Template	Admin Menu > C > Correspondence Template	Set up all the letter templates that are required.
Algorithm	Admin Menu > A > Algorithm Extract Algorithm	This algorithm contains the Logic for extracting required data and calls that are made to DMS or alert systems to generate Letters and SMS/Emails respectively.
Customer Contact Type	Admin Menu > C > Customer Contact Type	Create different types of customer contact types under a specific customer contact class. Map the correspondence template with the customer contact type.
Rule Author	OBP > Back Office > Rules > Rule Author  Rule for fetching the accessible Contact Categories for the current user.	Setup rule for specifying the accessible Contact Class for various users.
Feature Configuration	Admin Menu > F > Feature Configuration  C1-ACRI -Contact Category Rule Id  Rule Id for Access Control for Types	Specify the rule to be used to fetch the PTP Type's accessible to the current user.

## 1.14 Cure Monitor

This section describes the setup required for the Account Curing process in Collections.

**Table 1–16 Cure Monitor**

Function	Menu	Additional Remarks
Facts	NA	See <a href="#">Section 1.34, "Product-Shipped Facts"</a> that can be used for Cure Monitor.
Filter Definition	OBP > Back Office > Rules > Filter Definition	Defines the condition to select accounts that need to be cured in Collections.
View	NA	Product-shipped Cure Monitor View CI_CURE_MONITOR_VW
Case Category	Admin Menu > C > Case Category Allow Cure Flag	This flag controls whether account can be cured if it has a case of given case category.
Algorithm	Admin Menu > A > Algorithm C1-CURENTITY Stop Contract Algorithm	This product-shipped algorithm will stop the contract for the account which is to be cured.
Algorithm	Admin Menu > A > Algorithm C1-FINCOLL You must create an algorithm of type C1-FINCOLL on system event Contract Stop of Contract Type.	This algorithm invokes the OBP service to set the In collections flag in OBP side as 'N' when the account cures. This also tracks self-cure accounts.
Contract Type	Admin Menu > C > Contract Type	Attach the algorithm C1-FINCOLL on System Event: Contract Stop
Batch Control	Admin Menu > B > Batch Control	Product-shipped Batch C1-FINCO Cure Monitor Batch
Task Type	Admin Menu > T > To-Do Type	Set up product-shipped To- Do Type to be created during Batch Errors. C1-FINCO Cure Monitor Task Type

## 1.15 Account Write-off

This section describes the setup required for initiating Account Full Write Off process via collections.

**Table 1–17 Account Write-off**

Function	Menu	Additional Remarks
Facts	NA	See <a href="#">Section 1.34, "Product-Shipped Facts"</a> that can be used for Write Off.
Filter Definition	OBP > Back Office > Rules > Filter Definition	Define a condition to select all accounts that should be written off.
Rule Author	OBP > Back Office > Rules > Rule Author	Define a rule that decides whether the account should be manually written off or via STP.

**Table 1–17 (Cont.) Account Write-off**

Function	Menu	Additional Remarks
View	NA	Product-shipped Account Write-off View CI_WRITE_OFF_VW
Batch Control	Admin Menu > B > Batch Control	Product-shipped Batch WRITEOFF Write Off Batch
Task Type	Admin Menu > T > To-Do Type WRITEOFF WRITE OFF Task Type	Set up product-shipped To- Do Type to be created during Batch Errors.

## 1.16 Treatment Activity Monitor

This section describes the setup required for the Treatment Activity Monitor (TAM) Process.

Using this process automatic activities can be performed on the cases when certain conditions are met.

**Table 1–18 Treatment Activity Monitor**

Function	Menu	Additional Remarks
Facts	NA	See <a href="#">Section 1.34, "Product-Shipped Facts"</a> that can be used for TAM process.
Rule Author	OBP > Back Office > Rules > Rule Author	Set up TAM Matrices.
Rule Author	OBP > Back Office > Rules > Rule Author	Set the Output Facts TAM Matrix ID and TAM Review Days in all the rules wherever a case type code is returned, if the cases of that case type are to be picked by TAM process.
Algorithm	Admin Menu > A > Algorithm No product-shipped Algorithm	This algorithm is suppose to call the TAM Matrix and based on the activity provided by the matrix it needs to perform that activity on the case.
Batch Control	Admin Menu > B > Batch Control	Product-shipped Batch C1-TRMON Treatment Activity Monitor Batch
Task Type	Admin Menu > T > To- Do Type	Set up product-shipped To- Do Type to be created during Batch Errors. C1-TRMON Treatment Activity Monitor Task Type

## 1.17 Bulk Contacts Process

This section describes the setup required for the Bulk Contacts Process via which customer contacts are generated in bulk when accounts satisfy certain data conditions.

**Table 1–19 Bulk Contacts Process**

Function	Menu	Additional Remarks
Facts	NA	See <a href="#">Section 1.34, "Product-Shipped Facts"</a> that can be used for Bulk Contact Creation process.
Filter	OBP > Back Office > Rules > Filter Definition	Define conditions to select accounts on which Customer Contacts need to be generated.
Algorithm	Admin Menu > A > Algorithm C1-BLKCNTCRE Bulk Contact Creation Algorithm	This product-shipped algorithm can be used to generate the customer contacts for the accounts returned by the condition.
Bulk Contact Process Code	Admin Menu -> B -> Bulk Contacts	Create a Process code corresponding to every condition. Map the required Correspondence template to each Process Code.
View	NA	Product-shipped Bulk Contact View CI_BULK_CONTACT_VW
Batch Control	Admin Menu > B > Batch Control	Product-shipped Batch C1-BLKCC C1-CNTPR Bulk Contact Creation and Contact Processing Batch.
Task Type	Admin Menu > T > To-Do Type	Set up product-shipped To- Do Type to be created during Batch Errors. C1-BLKCC C1-CNTPR Bulk Contact Creation and Contact Processing To - Do Types

## 1.18 Cross Strategy Action Matrix

The Cross Strategy Action Matrix defines how different strategies will impact each other. A new strategy will either close, hold or have no action on other existing strategies.

Below is the setup which explains how CSAM concept is implemented.

**Table 1–20 Cross Strategy Action Matrix**

Function	Menu	Additional Remarks
Cross Strategy Action Matrix	Admin Menu -> C -> Cross Strategy Action Matrix	For a particular Case Type, Case Status Combination set up the required Actions for other Case Types. Setup can be done at status level as well as independent of status level.
Algorithm	Admin Menu -> A -> Algorithm C1-CSAM Cross Strategy Action Matrix (CSAM) Algorithm Type	Create an algorithm of product-shipped Algorithm Type C1-CSAM. Specify Parameter 'Check Status'. This Algorithm will perform the required Actions based on CSAM Matrix on System Event 'Cross Strategy Action Matrix'. To be used during Case Creation and Case Association.
Algorithm	Admin Menu -> A -> Algorithm C1-CSAMENTST CSAM - Case Enter Status Algorithm	Create an algorithm of product-shipped Algorithm Type C1-CSAMENTST. Specify Parameter 'Check Status'. This Algorithm will perform the required Actions based on CSAM Matrix on System Event 'Enter processing'. To be used for Case Transitions.
Case Type	Admin Menu -> C -> Case Type	Attach the CSAM Algorithms at required Case Types and Case Statuses.

## 1.19 Case Association

This section describes the prerequisite setup that needs to be in place to allow adhoc Account and Customer association in a particular case status in a case type.

**Table 1–21 Case Association**

Function	Menu	Additional Remarks
Case Category	Admin Menu -> C -> Case Category	To enable case association for a particular case category check. - Allow Multiple Association - Adhoc Account Association - Adhoc Customer Association Note: No other parameters in Case Category is considered while Case Association in current release.
Case Type	Admin Menu -> C -> Case Type	To enable Case Association in a particular Case Status Set 'Allow Association Update' = Yes at Case Status level.
Admin Table	Ci_Source_Host_Mst	Set Up below fields: PARTY_WARN_IND_SW: = Y Recovery Warning Indicator will also be set in OBP for the party. ACCT_REC_FLG_SW = Y To update In collections Switch = N in OBP of Accounts which don't have Active Contract in Collections. Host- Specific

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**Note:** The Feature Configurations C1-CUSW and C1-HUCA are no longer used.

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## 1.20 Suspend Monitor

This section describes the prerequisite setup for the Suspend Monitor Batch that will suspend certain activities at account and customer level based on configured conditions.

**Table 1–22 Suspend Monitor**

Function	Menu	Additional Remarks
Facts	NA	See <a href="#">Section 1.34, "Product-Shipped Facts"</a> that can be used for Suspend Monitor. Both Account Level and Customer Level Facts are available.
Filter Definition	OBP > Back Office > Rules > Filter Definition	Define conditions to select accounts or customers for a particular Suspend Activity.
Suspend Activity Admin	OBP > Collection > Activity Maintenance	Create or Modify the Suspend Activity Id's for account level and customer level suspensions.
View	NA	Product-shipped Suspend Monitor View
Batch Control	Admin Menu > B > Batch Control	Product-shipped Batch C1-SUSMN Suspend Monitor Batch
Task Type	Admin Menu > T > To-Do Type	Set up product-shipped To- Do Type to be created during Batch Errors. C1-SUSMN Suspend Monitor Process To - Do Type.

## 1.21 Event Manager

This section describes the overall setup required for Event Manager Process.

Event Manager can trigger pre-defined outcomes based on specific online events or when certain data conditions are met, monitored via a Batch.

**Table 1–23 Event Manager**

Function	Menu	Additional Remarks
Facts	NA	See <a href="#">Section 1.34, "Product-Shipped Facts"</a> that can be used for Event Manager Conditions.
Filter definition	OBP > Back Office > Rules > Filter Definition	Define conditions to select accounts or customers or cases for triggering events.
Facts	NA	See <a href="#">Section 1.34, "Product-Shipped Facts"</a> that can be used for Event Manager Rule.
Rule Author	OBP > Back Office > Rules > Rule Author	Event Manager Rule that can be used to do further filtering on Accounts or Customers or Cases selected by Event Manager Conditions.
Algorithm	Admin Menu > A > Algorithm C1-EVTRULE Rule extraction algorithm	Create an algorithm of type C1-EVTRULE to fetch and pass actual values of the facts used in the rule set.
Event Manager Admin	Menu -> Admin Menu -> E -> Event Manager	Set up Event Ids to be picked by Event Manager Batch and Online events. Outcomes for Events are set up here.

**Table 1–23 (Cont.) Event Manager**

Function	Menu	Additional Remarks
Feature Configuration	Admin Menu > F > Feature Configuration C1-EVENTMGR Event Manager Entity Configuration	Feature Configuration to define the views to be used for Account level, Customer Level and Case Level Conditions.  Also used to specify the algorithm that will feed the data elements to the rules that will be used in Event Manager.
View	NA	Product-shipped Event Manager Views: CI_EVENT_MANAGER_ACCT_VW CI_EVENT_MANAGER_CASE_VW CI_EVENT_MANAGER_CUST_VW
Batch Control	Admin Menu > B > Batch Control	Product-shipped Batch C1-EVENT Suspend Monitor Batch

## 1.22 Dialer Upload

This section describes the prerequisite setup required for the upload of the Dialer Results File into collection system, provided by the Dialer and IVR Systems.

**Table 1–24 Dialer Upload**

Function	Menu	Additional Remarks
Contact Type Action mapping	Admin Menu > C > Contact Type Action mapping	Map all the Actions relevant to a Contact Type.
Dialer Results Upload	Admin Menu > D > Dialer Results Upload	Set up Termination Codes. Action Results are mapped with each Termination Code.
Feature Configuration	Admin Menu > F > Feature Configuration C1-FWC Feature Configuration for the Follow up contact C1-FWCIVR Feature Configuration for the Follow up contact IVR	Specifies the Customer Contact Type to be created for: <ul style="list-style-type: none"> <li>■ Dialer Results</li> <li>■ IVR Results</li> </ul>
Algorithm C1-DLRRSUP LD	Admin Menu > A > Algorithm C1-DLRRSUPLD Algorithm for Dialer Results Upload.	This algorithm is triggered every time an Action Result corresponding to a Termination Code is executed.
Batch Control	Admin Menu > B > Batch Control	Product-shipped Batch C1-DLRRS Dialer Upload Batch
To Do Type	Admin Menu > T > To Do Type	Set up the To-Do Types generated when Dialer Batch encounter's errors. C1-DLRRS - For Batch Level Errors C1-DLRAC - Account Level TO DO Type C1-DLRCA - Case Level To Do Type C1-DLRCU - Customer level To Do Type

## 1.23 Party Merge

This section describes the prerequisite setup for initiating Party Merge in Collections, when a Party merge request is received from Host.

**Table 1–25 Party Merge**

Function	Menu	Additional Remarks
Feature Configuration	Admin Menu > F > Feature Configuration C1-SRHSTCNST Source Host Id Feature Configuration	Specify the Source Host Id for which Party Merge request is expected.
Feature Configuration	Admin Menu > F > Feature Configuration C1-CASETYPCD Case Type Code list Feature Configuration	Enter Case Type Code to identify for which case type when present on victim, Accounts info should be pulled for the survivor if not already present in Collections.
Feature Configuration	Admin Menu > F > Feature Configuration C1-CTDUPCASE Case Type list for Duplicate Cases on victim and survivor	Enter Case Type Code to identify for which type cases are present on both victim and survivor, and from them, close the cases on victim.
To Do Type	Admin Menu > T > To Do Type C1-PMTSK Task Type (To Do Type) For Party Merge Survivor	Task Type to be created when: <ul style="list-style-type: none"> <li>Victim Party ID's suspended activities are different than those of Survivor Party Id.</li> <li>When vendor exist for both Victim Party Id and Survivor Party ID then task will be created on Survivor.</li> </ul>
Admin Table	NA	CI_PARTY_MERGE_CONFIG Define the case type and case status combination which if exists on party, party merge should not happen.

## 1.24 Vendor Management

This section describes the prerequisite setup that is needed for registering a 'Vendor/Agency' in Collections and for allocation of cases to a Vendor.

**Table 1–26 Vendor Management**

Function	Menu	Additional Remarks
<b>Vendor Registration</b>		
Feature Configuration	Admin Menu >F > Feature Configuration CI_HOST_PRTY	Set to Y or N to decide whether Party ID is Mandatory or not while registering a Vendor.
Feature Configuration	Admin Menu >F > Feature Configuration C1_VNDRGRP	This Feature Configuration specifies the list of User Group whose users are eligible as Vendor Agent.
Algorithm	Admin Menu > A > Algorithm CI-VNDSRVALG Vendor Extraction Algorithm	Vendor Extraction Algorithm needs to be set up. This will be used in Agency Download Functionality.



**Table 1–26 (Cont.) Vendor Management**

Function	Menu	Additional Remarks
Algorithm	Admin Menu > A > Algorithm C1-LGLVNDRAL Vendor Allocation Algorithm	Vendor Allocation Algorithm needs to be set up.
Service Type	OBP > Collection > Admin > Vendor > Vendor Service Type Maintenance	Service Types of Type 'Vendor' need to be created.
Service Level Agreement	OBP > Collection > Admin > Vendor > Service Level Agreement Maintenance	Service Level Agreement of SLA types Vendor & Service Type to be created.
Feature Configuration	Admin Menu > F > Feature Configuration CI-VNDRFILE Vendor File Format	Specify the file formats to be used for PTP and Follow Up Files for Agency Download.
Look Up	Admin Menu > L > Lookup See <a href="#">Section 1.32, "Configurable Look Ups"</a> for Look ups Used in Vendor Registration.	Review and Update the Lookups used in Vendor Registration.
<b>Vendor Allocation</b>		
Vendor	OBP > Collection > Vendor Maintenance	Create the required Vendors.
Queue	Admin Menu > Q > Queue Code	Create a Queue Code with Queue Category = External
Queue Details	Admin Menu > Q > Queue	Set up Queues for Vendor Allocation. Map Vendors to Queues.
Algorithm	Admin Menu > A > Algorithm C1-VENALCPR Algorithm for allocating cases to vendor - Percent	Product-shipped Vendor Allocation Algorithm, Percentage Method.
Algorithm	Admin Menu > A > Algorithm C1-VENALCRR Algorithm for allocating cases to vendor - Round Robin	Product-shipped Vendor Allocation Algorithm, Round Robin Method.
Allocation Groups	Admin Menu > A > Allocation Groups	Attach the External Queues to Allocation Groups. (See <a href="#">Section 1.9, "Case Allocation Setup"</a> )
Feature Configuration	Admin Menu > F > Feature Configuration C1-VNDCSEASG	Set to Y or N to decide whether to Reallocate case to same vendor in same delinquency cycle.

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**Note:** Vendor Allocation happens as part of the User Allocation Batch.

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## 1.25 Case: Data Management

This section describes the setup required for capturing values for Additional Parameters during a Case Life cycle.

**Table 1–27 Case: Data Management**

Function	Menu	Additional Remarks
Characteristic Type	Admin Menu -> C -> Characteristic Type	Create a characteristic type for each data parameter that needs to be captured. Select Characteristic Entity = 'Case'
Case Type	Admin Menu -> C -> Case Type	Add the Characteristic Types in the Case Characteristics. At the Case Status level set the characteristics as: <ul style="list-style-type: none"> <li>■ Required</li> <li>■ Locked</li> <li>■ Hidden</li> </ul> As per requirement.

## 1.26 Case Monitoring (SLA Monitor)

This section describes the setup required for triggering Alerts or Actions when a specific SLA is not met. The SLA condition is configured in the algorithm.

The Alert could be either:

- Creating a Task of specified Task Type
- Status Transition to given Case Status
- Setting Display Date of the Case
- Making the case available for Reallocation

**Table 1–28 Case Monitoring (SLA Monitor)**

Function	Menu	Additional Remarks
Feature Configuration	Admin Menu > F > Feature Configuration CASE_MONITOR Case Monitor Algorithm	If you want to use the base algorithm for auto transition 'CS-MONITOR' keep the feature configuration blank. Else you can create your custom algorithm and attach it in this Feature Configuration. This algorithm will be then called during auto transition.
Case Type	Admin Menu -> C -> Case Type	At Case Status Level: <ol style="list-style-type: none"> <li>1. Select System Event as 'Monitoring'</li> <li>2. Set 'No. of Days' and select required Alerts.</li> </ol>
Batch Control	Admin Menu > B > Batch Control	Product-shipped Batch CASETRAN Case Transition Batch
Task Type	Admin Menu > T > To- Do Type	Set up product-shipped To- Do Type to be created during Batch Errors. CASETRAN Case Status Auto Transition Batch Errors

## 1.27 Display Date Setup

This section describes the setup required for setting the Display Date, Display Sequence of a Case and managing the priority among the entities that can update Display date.

**Table 1–29 Display Date Setup**

Function	Menu	Additional Remarks
Feature Configuration	Admin Menu > F > Feature Configuration C1-DISPDTPRF Display Date Update Preference	Feature Configuration to check the priority while setting Display Date among: <ul style="list-style-type: none"> <li>■ Follow Up</li> <li>■ Next Action Date</li> <li>■ PTP</li> </ul>
<b>Priority Monitor</b>		
Queue Details	Admin Menu > Q > Queue	For all Queues whose cases should be available in Prompt and List Mode. Check 'Create worklist'. Set 'Display Order of' and 'Arrange By'.
Batch Control	Admin Menu > B > Batch Control	Product-shipped Batch C1-PRMON Priority Monitor Batch
Task Type	Admin Menu > T > To- Do Type	Set up product-shipped To- Do Type to be created during Batch Errors. C1-PRMON Priority Monitor Task Type.
<b>Follow Up:</b>		
Action Type	Admin Menu -> A -> Action Type	Set the 'Prompt After' value for the result types which need to Update Display date.
<b>PTP</b>		
Algorithm	Admin Menu > A > Algorithm C1_NXTDISPDT Algorithm to change next display date	Algorithm that updates the display date of the case. Set Parameter 'No. Of days'.
Business Object	Admin Menu > B > Business Object C1-PromiseToPay	Attach the algorithms for setting display date at 'Pending' PTP status.

## 1.28 Case Lock - Unlock

This section describes the prerequisite setup for handling locked cases via the Case Lock - Unlock Batches.

There are two types of batches for Case Lock Unlock. They are:

- One batch will directly unlock the locked cases.
- Second batch will create a task for administrator to manually unlock cases.

**Table 1–30 Case Lock - Unlock**

Function	Menu	Additional Remarks
Batch Control	Admin Menu > B > Batch Control	Product-shipped Batches C1-CSTD: Batch to create tasks for unlocking cases. C1-CSCL: Batch for unlocking cases directly.
To Do Type	Admin Menu > T > To- Do Type	Create a Task Type of which Tasks need to be created to inform administrator about Case Locks. Task For = 'QUEUE' Used only for C1-CSTD
Queue	Admin Menu > Q > Queue	Set up the Task Queue to which all tasks for unlocking cases will be assigned. Associate the Task Role of the Task Type created in 'previous step.' Used only for C1-CSTD

## 1.29 Supervisory Functions

This section describes the pre-requisite setup for handling locked cases using the Case Lock - Unlock Batch.

**Table 1–31 Supervisory Functions**

Function	Menu	Additional Remarks
Feature Configuration	Admin Menu > F > Feature Configuration C1-CBPL Populate parameter list based on Condition Type	Specify the views to be used for Account and Case Level Conditions.
View	NA	Product-shipped Supervisory Functions View: CI_SUPERVISORY_ACCT_VW CI_SUPERVISORY_CASE_VW

## 1.30 Other Important Setup

This section describes the other important setup details.

**Table 1–32 Other Important Setup**

Function	Menu	Additional Remarks
Host Access to User		
Feature Configuration	Admin Menu > F > Feature Configuration C1-ACRI New Option Type Source Host Rule ID	This Feature Configuration specifies the access to hosts based at User Role level.
Collector Dashboard	DB entry for Proper User Role in flx_fw_config_all_b table for PROP_ID 'collection.roles'	When the User with mentioned role log in to OBP system, the Collector Dashboard appears by default after login.
Customer Contact Pop-up		

**Table 1–32 (Cont.) Other Important Setup**

<b>Function</b>	<b>Menu</b>	<b>Additional Remarks</b>
Feature Configuration	Admin Menu > F > Feature Configuration C1-CCIMPF	This Feature Configuration specifies enabling or disabling of Customer Contact pop-up display on page load at enterprise level.
Feature Configuration	Admin Menu > F > Feature Configuration C1-ACRI New Option Type User Group Rule ID	This Feature Configuration specifies enabling or disabling of Customer Contact pop-up display on page load at User Role level.
<b>Prompt Mode</b>		
Feature Configuration	Admin Menu > F > Feature Configuration C1-PROPTSKIP Show Skip Button	Specify if Skip Button should be enabled or disabled in the Prompt Mode.
<b>Case Hold\Un Hold</b>		
Look Up	Admin Menu > L > Look Up HOLD_RSN_FLG	Verify and Update the Look Up for Case Hold Reason.
Feature Configuration	Admin Menu > F > Feature Configuration C1-HCL	Specifies the Maximum Number of Days a Case can be put on hold based on the Hold Reason Code.
<b>Pull Non Delinquent Accounts</b>		
Feature Configuration	Admin Menu > F > Feature Configuration C1-NTC Note Type Feature Configuration	Specify the Note Type of which Note need to be created while Pulling a Non Delinquent Account.
Look Up	Admin Menu > L > Look Up FORCED_ACCT_RSN_FLG	Verify and Update the Look Up for Reasons for Pulling Non Delinquent Accounts.
<b>Notes</b>		
Look Up	Admin Menu > L > Look Up ACCT_NOTE_TYPE_FLG CUST_NOTE_TYPE_FLG	Specify all the Account and Customer Level Note Types to be used.
Feature Configuration	Admin Menu > F > Feature Configuration C1-CUSTPREF Customer Preferences For Collection-Notes	Specify what all customer level notes should be displayed on overview page.
<b>User Defined Fields</b>		
User Defined Fields	Admin Menu > U > User Defined Fields	Set up Additional Customer and Account level Fields that needs to be displayed on Overview and Account Additional Details Page.

**Table 1–32 (Cont.) Other Important Setup**

Function	Menu	Additional Remarks
<b>Default Customer Contact (Overview and Follow Up):</b>		
Feature Configuration	Admin Menu > F > Feature Configuration C1-FWC Feature Configuration for the default Customer Contact	Set up the default customer contact class and contact type that should be used while creating customer contact from overview or case panel.
Contact Type	Admin Menu > C > Contact Type	For the default Contact Type setup in C1-FWC add the below three product-shipped characteristic types: <ul style="list-style-type: none"> <li>■ Authentication Status</li> <li>■ Number Dialed</li> <li>■ Place of Contact</li> </ul>
<b>Leave Planner:</b>		
Feature Configuration	Admin Menu > F > Feature Configuration C1-LVPLNTFLG Leave Plan Notification Flag	Specify whether notification needs to be sent to collection user.
<b>Linked Accounts:</b>		
Feature Configuration	Admin Menu > F > Feature Configuration C1-ACCT_TYPE Account Type For Collection	Specify whether Term Deposit Accounts need to be fetched while fetching Linked Accounts on Overview Page.
<b>Collections Statistics:</b>		
Algorithm	Admin Menu > A > Algorithm C1-FINCOLL Finalize Collections Contract Stop Algorithm.	Self Cure: Contact Methods: This soft parameter accepts the comma separated values of customer contact methods, which should be considered while calculating the number of Self Cured Accounts.
Task Type	Admin Menu > T > To- Do Type C1-COLST C1-CLDCS Collections Statistics Task Type	Set up product-shipped To-Do Type to be created during Batch Errors.
<b>Case Creation Access:</b>		
Rule Author	OBP > Back Office > Rules > Rule Author Rule for fetching the accessible Case Types for the current user.	Set up rule for specifying the accessible Case Types for various users.
Feature Configuration	Admin Menu > F > Feature Configuration C1-ACRI -Case Type Rule Id Rule Id for Access Control for Types	Specify the rule to be used to fetch the Case Types accessible to the current user.

**Table 1–32 (Cont.) Other Important Setup**

Function	Menu	Additional Remarks
<b>Browser Close Message</b>		
Feature Configuration	Admin Menu > F > Feature Configuration C1-BWSR Feature configuration for Browser Close Message	Specify whether you want to show a warning message when the browser is getting closed.
<b>Address or Contact Updated from Collections Screen:</b>		
Feature Configuration	Admin Menu > F > Feature Configuration C1-ADDRTODO	This Feature Configuration specifies task types and queues for updated address and updated contact.
Feature Configuration	Admin Menu > F > Feature Configuration C1-ADDRCOLL	This Feature Configuration specifies the action and result types to be generated when address or/and contact point is updated.

## 1.31 Other Important Product-Shipped Algorithms

This section describes the product-shipped algorithm details.

**Table 1–33 Other Important product-shipped Algorithms**

Algorithm Type	Description	Algorithm Entity
C1-ALERT	Algorithm Type for alert integration	Customer Contact - Action Algorithm
CSAT-STAT	Auto Transition After N Hours	Case Type - Auto Transition
C1-CCCREATE	New Customer Contact Creation Algorithm	Case Type - Enter Status
C1-RTCT	Result Type Case Transition Algorithm	Result Type - Post Processing Algorithm
C1-LEREPOCT	Update Legal and Repo case status on enter process	Case Type - Enter Status
C1-CUSTSW	Update Customer Level Switch	Case Type - Enter Status

## 1.32 Configurable Look Ups

This section describes the configurable look up details.

**Table 1–34 Configurable Look Ups**

Lookup	Description	Where Used	Host Dependency
ABILITY_TO_PAY_FLG	Ability to Pay	Inbound Data, Overview, Follow Up	
PER_NAME_TYPE_FLG	Person Name Types	Inbound Data	Y
ADDR_TYPE_CD	Address Types	Inbound Data, Overview	Y
MARITAL_STAT_FLG	Marital Status	Inbound Data, Overview	Y
ACCT_PURPS_TYPE	Account Purpose Types	Inbound Data, Account Additional Details	Y
CONTACT_POINT_TYPE	Contact Point Types	Inbound Data, Overview	Y

**Table 1–34 (Cont.) Configurable Look Ups**

Lookup	Description	Where Used	Host Dependency
CONTACT_PREF_TYPE	Contact Preferences Types	Inbound Data, Overview	Y
EMPLOYMENT_TYPE	Employment Types	Inbound Data, Overview	Y
EMPLOYMENT_STAT_CD	Employment Status	Inbound Data, Overview	Y
ARS_TYPE	Arrears Type	Inbound Data, PTP	Y
GENDER	Gender	Overview	Y
ACCRL_STATUS_FLG	Accrual Status	Account Additional Details	Y
ACCT_NOTE_TYPE_FLG	Account Note Type	Notes	
CUST_NOTE_TYPE_FLG	Customer Note Type	Notes	
RFD	Reason For delinquency	Follow Up	
CONTACT_PLACE	Place of Contact	Overview: Default Customer Contact	
TD_PRIORITY_FLG	Task Priority	Task	
HOLD_RSN_FLG	Case Hold Reasons	Case Hold	
FORCED_ACCT_RSN_FLG	Reasons for Pulling Non delinquent Accounts	Pull Non delinquent Accounts	
CI_FILE_FORMAT_EXTN	File Extensions for PTP and Follow Up Files.	Vendor Registration	

### 1.33 Product-Shipped Batch Controls

This section describes the product-shipped batch control details.

**Table 1–35 Product-shipped Batch Controls**

Batch Name	Batch Code	Single\Multi - Threaded
Delinquency Identification - 1	C1-DELID	
Delinquency Identification - 2	C1-DELID	
Move Delinquent Accounts to ORMB Feeder Tables	C1-MVDEL	
Validate Incoming Data from Host	C1-VALFD	
Create Entity	C1-CRENT	Multi Threaded
Update Entity	C1-UPENT	Multi Threaded
Increment DPD	C1-INCDP	Multi Threaded
Derived Fields	C1-DRFLD	
Suspend Activity Monitor	C1-SUSMN	
Bulk Contact Creation	C1-BLKCC	Multi Threaded
Contact Processing	C1-CNTPR	Multi Threaded
Strategy Monitor	C1-CSMB	Multi Threaded
Case Life Cycle Tracking	CASETRAN	Multi Threaded
Treatment Activity Monitor	C1-TRMON	Multi Threaded



**Table 1–35 (Cont.) Product-shipped Batch Controls**

Batch Name	Batch Code	Single\Multi - Threaded
Dialer and IVR (O/B Robot) Extracts	C1-DIEXT	
Queue Allocation Monitor	C1-ALOCM	Multi Threaded
Display Priority Monitor	C1-PRMON	Multi Threaded
User Allocation Monitor	C1-USALC	Multi Threaded
Payment Handling	C1-FDPAY	Multi Threaded
Unlocking of Locked cases	C1-CSCL	Multi Threaded
Task Creation for Locked Cases	C1-CSTD	Multi Threaded
Event Manager	C1-EVENT	
PTP Tracking	C1-PTPM	Multi Threaded
Cure Monitor	C1-FINCO	Multi Threaded
Write-off Monitor/ Account abandon monitor	WRITEOFF	Multi Threaded
Dialer Results Upload	C1-DLRRS	
Collection Statistics - 1	C1-COLST	
Collection Statistics - 2	C1-CLDCS	Multi Threaded
Vendor/ Agency Upload Batch- 1	C1-VNDUP	
Vendor/ Agency Upload Batch- 2	C1-VNDUP	

## 1.34 Product-Shipped Facts

Following is the list of all product-shipped Collections Facts.

**Table 1–36 Product-shipped Facts**

Sr. No	Fact Code	Fact Name	Group Code	Group Name	R2.1.2	R2.2	R2.3	R2.4
1	HOST_PROD_GRP_CD	Product Group	Collection.CureAndWriteOff	Collection.CureAndWriteOff	Y	Y	Y	Y
2	OVERDUE_AMT	Overdue Amount	Collection.CureAndWriteOff	Collection.CureAndWriteOff	Y	Y	Y	Y
3	DAYS_PAST_DUE	Days Past Due	Collection.CureAndWriteOff	Collection.CureAndWriteOff	Y	Y	Y	Y
4	OUTSTANDING_AMT1	Outstanding Amount	Collection.CureAndWriteOff	Collection.CureAndWriteOff	Y	Y	Y	Y
5	LEGAL_CASE_EXISTS_SW	If Legal Case Exists	Collection.CureAndWriteOff	Collection.CureAndWriteOff	Y	Y	Y	Y
6	REPO_CASE_EXISTS_SW	Repossession Flag	Collection.CureAndWriteOff	Collection.CureAndWriteOff	Y	Y	Y	Y
7	DEBT_SOLD_SW	Debt Sold Flag	Collection.CureAndWriteOff	Collection.CureAndWriteOff	Y	Y	Y	Y
8	ACCT_WARN_IND_CD	Account Level Warning Indicator	Collection.CureAndWriteOff	Collection.CureAndWriteOff	Y	Y	Y	Y

**Table 1–36 (Cont.) Product-shipped Facts**

Sr. No	Fact Code	Fact Name	Group Code	Group Name	R2.1.2	R2.2	R2.3	R2.4
9	CUST_WARN_IND_CD	Customer Level Warning Indicator	Collection.CureAndWriteOff	Collection.CureAndWriteOff	Y	Y	Y	Y
10	ACCT_IN_DISPUTE_SW	Account In Dispute Flag	Collection.CureAndWriteOff	Collection.CureAndWriteOff	Y	Y	Y	Y
11	HARDSHIP_SW	Customer Hardship Flag	Collection.CureAndWriteOff	Collection.CureAndWriteOff	Y	Y	Y	Y
12	COLLECT_TYPE_CD	Collection Type	Collection.CureAndWriteOff	Collection.CureAndWriteOff	Y	Y	Y	Y
13	PP_STAT_FLG	Last PTP Status	Collection.CureAndWriteOff	Collection.CureAndWriteOff	Y	Y	Y	Y
14	IS_DELINQUENT_SW	Is delinquent Flag	Collection.CureAndWriteOff	Collection.CureAndWriteOff	Y	Y	Y	Y
15	IN_COLLECTIONS_SW	In Collection Flag	Collection.CureAndWriteOff	Collection.CureAndWriteOff	Y	Y	Y	Y
16	HOST_SYS_ACCT_STAT_FLG	Account Status	Collection.CureAndWriteOff	Collection.CureAndWriteOff	Y	Y	Y	Y
17	START_DT	Collection Start Date	Collection.CureAndWriteOff	Collection.CureAndWriteOff	Y	Y	Y	Y
18	LAST_PAYMENT_DT	Last Payment Receipt Date	Collection.CureAndWriteOff	Collection.CureAndWriteOff	Y	Y	Y	Y
19	PRIMARY_REASON_CODE	Primary Reason Code	Collection.CureAndWriteOff	Collection.CureAndWriteOff	Y	Y	Y	Y
20	SECONDARY_REASON_CODE	Secondary Reason Code	Collection.CureAndWriteOff	Collection.CureAndWriteOff	Y	Y	Y	Y
21	WRITE_OFF_TYPE	Write Off Type	Collection.CureAndWriteOff	Collection.CureAndWriteOff	Y	Y	Y	Y
22	HOST_PROD_CLASS_CD	Product Class Code	Collection.CureAndWriteOff	Collection.CureAndWriteOff	Y	Y	Y	Y
23	IS_FORCED_ACCT_SW	Forced Account Flag	Collection.CureAndWriteOff	Collection.CureAndWriteOff	Y	Y	Y	Y
24	MATURITY_DT	MATURITY_DT	Collection.Delinquency	Collection.Delinquency	Y	Y	Y	Y
25	INSTALLMENT_NUM	INSTALLMENT_NUM	Collection.Delinquency	Collection.Delinquency	Y	Y	Y	Y
26	INSTALLMENT_IN_ARS	INSTALLMENT_IN_ARS	Collection.Delinquency	Collection.Delinquency	Y	Y	Y	Y
27	OUTSTANDING_AMT	OUTSTANDING_AMT	Collection.Delinquency	Collection.Delinquency	Y	Y	Y	Y
28	to_date(sysdate)	Current Date	Collection.Delinquency	Collection.Delinquency	Y	Y	Y	Y
29	ARS_ASSESSED_AMT	ARS_ASSESSED_AMT	Collection.Delinquency	Collection.Delinquency	Y	Y	Y	Y

Table 1–36 (Cont.) Product-shipped Facts

Sr. No	Fact Code	Fact Name	Group Code	Group Name	R2.1.2	R2.2	R2.3	R2.4
30	FACILITY_ID	FACILITY_ID	Collection.Delinquency	Collection.Delinquency	Y	Y	Y	Y
31	ARS_DUE_AMT	ARS_DUE_AMT	Collection.Delinquency	Collection.Delinquency	Y	Y	Y	Y
32	ACCOUNT_TYPE	Account Type	Collection.Delinquency	Collection.Delinquency	Y	Y	Y	Y
33	DELINQ_START_DT	Collection Start Date	Collection.Delinquency	Collection.Delinquency	Y	Y	Y	Y
34	Collection.PromiseToPay.MaximumDuration	Collection.PromiseToPay.MaximumDuration	Collection.PromiseToPay	Collection.PromiseToPay	Y	Y	Y	Y
35	Collection.PromiseToPay.PromiseToPayType	Collection.PromiseToPay.PromiseToPayType	Collection.PromiseToPay	Collection.PromiseToPay	Y	Y	Y	Y
36	ALLOC_BEHAVIOR_SCORE	StrategyAllocation.BehaviourScore	Collection.StrategyAllocation	Collection.StrategyAllocation	Y	Y	Y	Y
37	ALLOC_BRANCH_CD	StrategyAllocation.BranchCode	Collection.StrategyAllocation	Collection.StrategyAllocation	Y	Y	Y	Y
38	ALLOC_CASE_STATUS_CD	StrategyAllocation.CaseStatus	Collection.StrategyAllocation	Collection.StrategyAllocation	Y	Y	Y	Y
39	ALLOC_CASE_TYPE_CD	StrategyAllocation.Casetype	Collection.StrategyAllocation	Collection.StrategyAllocation	Y	Y	Y	Y
40	ALLOC_CUSTOMER_RISK_SCORE	StrategyAllocation.CustomerRiskScore	Collection.StrategyAllocation	Collection.StrategyAllocation	Y	Y	Y	Y
41	ALLOC_DAYSINARREAR	StrategyAllocation.DaysInArrear	Collection.StrategyAllocation	Collection.StrategyAllocation	Y	Y	Y	Y
42	ALLOC_DAYS_PAST_DUE	StrategyAllocation.DaysPastDue	Collection.StrategyAllocation	Collection.StrategyAllocation	Y	Y	Y	Y
43	ALLOC_GUARANTOR_SW	StrategyAllocation.GuarantorSwitch	Collection.StrategyAllocation	Collection.StrategyAllocation	Y	Y	Y	Y
44	ALLOC_HOST_PRD_CD	StrategyAllocation.ProductCode	Collection.StrategyAllocation	Collection.StrategyAllocation	Y	Y	Y	Y
45	ALLOC_HOST_PROD_CLASS_CD	StrategyAllocation.ProductClassCode	Collection.StrategyAllocation	Collection.StrategyAllocation	Y	Y	Y	Y
46	ALLOC_HOST_PROD_GRP_CD	StrategyAllocation.ProductGroupCode	Collection.StrategyAllocation	Collection.StrategyAllocation	Y	Y	Y	Y

**Table 1–36 (Cont.) Product-shipped Facts**

Sr. No	Fact Code	Fact Name	Group Code	Group Name	R2.1.2	R2.2	R2.3	R2.4
47	ALLOC_HOST_SYS_ACCT_STAT_FLG	StrategyAllocation.AccountStatusFlag	Collection.StrategyAllocation	Collection.StrategyAllocation	Y	Y	Y	Y
48	ALLOC_JOINT_APPLICANT_SW	StrategyAllocation.JointApplicantSwitch	Collection.StrategyAllocation	Collection.StrategyAllocation	Y	Y	Y	Y
49	ALLOC_LAST_PRNCPL_WRITE_OFF_DT	StrategyAllocation.LastPrincipalWriteOffDate	Collection.StrategyAllocation	Collection.StrategyAllocation	Y	Y	Y	Y
50	ALLOC_MAIN_CUSTOMER_PARTY_TYPE	StrategyAllocation.MainCustomerPartyType	Collection.StrategyAllocation	Collection.StrategyAllocation	Y	Y	Y	Y
51	ALLOC_MAIN_CUST_ADDRESS_CITY	StrategyAllocation.MainCustomerAddressCity	Collection.StrategyAllocation	Collection.StrategyAllocation	Y	Y	Y	Y
52	ALLOC_MAIN_CUST_ADDRESS_STATE	StrategyAllocation.MainCustomerAddressState	Collection.StrategyAllocation	Collection.StrategyAllocation	Y	Y	Y	Y
53	ALLOC_MAIN_CUST_ADDRESS_ZIP	StrategyAllocation.MainCustomerAddressZip	Collection.StrategyAllocation	Collection.StrategyAllocation	Y	Y	Y	Y
54	ALLOC_MAIN_CUST_PARTY_CLASS	StrategyAllocation.MainCustomerPartyClass	Collection.StrategyAllocation	Collection.StrategyAllocation	Y	Y	Y	Y
55	ALLOC_MINOR_ACCT_STAT_TYPE	StrategyAllocation.MinorAccountStatusType	Collection.StrategyAllocation	Collection.StrategyAllocation	Y	Y	Y	Y
56	ALLOC_NEXT_INSTALLMENT_AMOUNT	StrategyAllocation.NextInstallmentAmount	Collection.StrategyAllocation	Collection.StrategyAllocation	Y	Y	Y	Y
57	ALLOC_NEXT_INSTALLMENT_DATE	StrategyAllocation.NextInstallmentDate	Collection.StrategyAllocation	Collection.StrategyAllocation	Y	Y	Y	Y
58	ALLOC_NUM_OF_DELIQ	StrategyAllocation.NumberOfDelinquency	Collection.StrategyAllocation	Collection.StrategyAllocation	Y	Y	Y	Y
59	ALLOC_NUM_PTP_BROKEN	StrategyAllocation.NumberPTPBroken	Collection.StrategyAllocation	Collection.StrategyAllocation	Y	Y	Y	Y
60	ALLOC_OFFER_ID	StrategyAllocation.OfferId	Collection.StrategyAllocation	Collection.StrategyAllocation	Y	Y	Y	Y
61	ALLOC_OUTSTANDING_AMT	StrategyAllocation.OutstandingAmount	Collection.StrategyAllocation	Collection.StrategyAllocation	Y	Y	Y	Y

Table 1–36 (Cont.) Product-shipped Facts

Sr. No	Fact Code	Fact Name	Group Code	Group Name	R2.1.2	R2.2	R2.3	R2.4
62	ALLOC_OVERDUE_AMT	StrategyAllocation.OverDue Amount	Collection.Strategy Allocation	Collection.Strategy Allocation	Y	Y	Y	Y
63	ALLOC_SECURED_SW	StrategyAllocation.SecuredSwitch	Collection.Strategy Allocation	Collection.Strategy Allocation	Y	Y	Y	Y
64	ALLOC_VIP_PARTY_SW	StrategyAllocation.VipPartySwitch	Collection.Strategy Allocation	Collection.Strategy Allocation	Y	Y	Y	Y
65	ALLOC_WRITE_OFF_DT	StrategyAllocation.WriteOffDate	Collection.Strategy Allocation	Collection.Strategy Allocation	Y	Y	Y	Y
66	SUSP_ACTVTY_DAYS_PAST_DUE	Days Past Due	Collection.AccountSuspendActivity	Collection.Account Suspend Activity	Y	Y	Y	Y
67	SUSP_ACTVTY_OVERDUE_AMT	Overdue Amount	Collection.AccountSuspendActivity	Collection.Account Suspend Activity	Y	Y	Y	Y
68	SUSP_ACTVTY_OUTSTANDING_AMT	Outstanding Amount	Collection.AccountSuspendActivity	Collection.Account Suspend Activity	Y	Y	Y	Y
69	SUSP_ACTVTY_DAYS_IN_ARREARS	Days In Arrears	Collection.AccountSuspendActivity	Collection.Account Suspend Activity	Y	Y	Y	Y
70	SUSP_ACTVTY_HOST_PROD_CLASS_CD	Product Class Code	Collection.AccountSuspendActivity	Collection.Account Suspend Activity	Y	Y	Y	Y
71	SUSP_ACTVTY_HOST_PROD_GRP_CD	Product Group	Collection.AccountSuspendActivity	Collection.Account Suspend Activity	Y	Y	Y	Y
72	SUSP_ACTVTY_MATURITY_DT	Maturity Date	Collection.AccountSuspendActivity	Collection.Account Suspend Activity	Y	Y	Y	Y
73	SUSP_ACTVTY_WRITE_OFF_DT	Write Off Date	Collection.AccountSuspendActivity	Collection.Account Suspend Activity	Y	Y	Y	Y
74	SUSP_ACTVTY_WILLINGNES_TO_PAY_FLG	Willingness to Pay Flag	Collection.AccountSuspendActivity	Collection.Account Suspend Activity	Y	Y	Y	Y
75	SUSP_ACTVTY_NUM_PTP_BROKEN_ACCT	Number of PTP Broken for Account	Collection.AccountSuspendActivity	Collection.Account Suspend Activity	Y	Y	Y	Y
76	SUSP_ACTVTY_NUM_PTP_KEPT_ACCT	Number of PTP Kept for Account	Collection.AccountSuspendActivity	Collection.Account Suspend Activity	Y	Y	Y	Y
77	SUSP_ACTVTY_NUM_CONSEQ_PTP_BROKEN_ACCT	Number of Consecutive PTP Broken for Account	Collection.AccountSuspendActivity	Collection.Account Suspend Activity	Y	Y	Y	Y
78	SUSP_ACTVTY_LAST_PTP_BROKEN_DATE	Last PTP Broken Date for Account	Collection.AccountSuspendActivity	Collection.Account Suspend Activity	Y	Y	Y	Y

**Table 1–36 (Cont.) Product-shipped Facts**

Sr. No	Fact Code	Fact Name	Group Code	Group Name	R2.1.2	R2.2	R2.3	R2.4
79	SUSP_ACTIVTY_LAST_PTP_DATE	Last PTP Date for Account	Collection.AccountSuspendActivity	Collection.Account Suspend Activity	Y	Y	Y	Y
80	SUSP_ACTIVTY_LAST_PTP_STATUS	Last PTP Status for Account	Collection.AccountSuspendActivity	Collection.Account Suspend Activity	Y	Y	Y	Y
81	SUSP_ACTIVTY_LAST_FOLLOW_UP_ACTION	Last Follow Up Action for Account	Collection.AccountSuspendActivity	Collection.Account Suspend Activity	Y	Y	Y	Y
82	SUSP_ACTIVTY_NUM_OF_DELINQ_ACCT	Number Of Delinquency for Account	Collection.AccountSuspendActivity	Collection.Account Suspend Activity	Y	Y	Y	Y
83	SUSP_ACTIVTY_CC_THIS_WEEK_ACCT	Customer Contacts This Week for Account	Collection.AccountSuspendActivity	Collection.Account Suspend Activity	Y	Y	Y	Y
84	SUSP_ACTIVTY_NUM_SELF_CURED	No. of Times Self Cured	Collection.AccountSuspendActivity	Collection.Account Suspend Activity	Y	Y	Y	Y
85	SUSP_ACTIVTY_DEBT_SOLD_SW	Debt Sold Flag	Collection.AccountSuspendActivity	Collection.Account Suspend Activity	Y	Y	Y	Y
86	SUSP_ACTIVTY_CC_THIS_WEEK_CUST	Customer contacts this week for Customer	Collection.CustomerSuspendActivity	Collection.Customer Suspend Activity	Y	Y	Y	Y
87	SUSP_ACTIVTY_NUM_OF_DELINQ_CUST	Number Of Delinquency for Customer	Collection.CustomerSuspendActivity	Collection.Customer Suspend Activity	Y	Y	Y	Y
88	SUSP_ACTIVTY_ABILITY_TO_PAY_SW	Ability To Pay Flag	Collection.CustomerSuspendActivity	Collection.Customer Suspend Activity	Y	Y	Y	Y
89	SUSP_ACTIVTY_BANKRUPT_SW	Bankrupt Flag	Collection.CustomerSuspendActivity	Collection.Customer Suspend Activity	Y	Y	Y	Y
90	SUSP_ACTIVTY_HARDSHIP_SW	Hardship Flag	Collection.CustomerSuspendActivity	Collection.Customer Suspend Activity	Y	Y	Y	Y
91	SUSP_ACTIVTY_MAIN_CUST_LEGAL_CASE	If Legal Case Exists as Main Customer	Collection.CustomerSuspendActivity	Collection.Customer Suspend Activity	Y	Y	Y	Y
92	SUSP_ACTIVTY_FIN_CUST_LEGAL_CASE	If Legal Case Exists as Financially Responsible Customer	Collection.CustomerSuspendActivity	Collection.Customer Suspend Activity	Y	Y	Y	Y
93	SUSP_ACTIVTY_MAIN_CUST_REPO_CASE	If Repo Case Exists as Main Customer	Collection.CustomerSuspendActivity	Collection.Customer Suspend Activity	Y	Y	Y	Y

Table 1–36 (Cont.) Product-shipped Facts

Sr. No	Fact Code	Fact Name	Group Code	Group Name	R2.1.2	R2.2	R2.3	R2.4
94	SUSP_ACTVTY_FIN_CUST_REPO_CASE	If Repo Case Exists as Financially Responsible Customer	Collection.Customer SuspendActivity	Collection.Customer Suspend Activity	Y	Y	Y	Y
95	SUSP_ACTVTY_ACCT_IN_DISPUTE_SW	Accounts in Dispute Flag for Main Customers of Account	Collection.Customer SuspendActivity	Collection.Customer Suspend Activity	Y	Y	Y	Y
96	BLK_CNT_DAYS_PAST_DUE	Days Past Due	Collection.AccountBulkContact	Collection.Account Bulk Contact	Y	Y	Y	Y
97	BLK_CNT_OVER_DUE_AMT	Overdue Amount	Collection.AccountBulkContact	Collection.Account Bulk Contact	Y	Y	Y	Y
98	BLK_CNT_OUTSTANDING_AMT	Outstanding Amount	Collection.AccountBulkContact	Collection.Account Bulk Contact	Y	Y	Y	Y
99	BLK_CNT_DAYS_IN_ARREARS	Days In Arrears	Collection.AccountBulkContact	Collection.Account Bulk Contact	Y	Y	Y	Y
100	BLK_CNT_HOST_PROD_CLASS_CD	Product Class Code	Collection.AccountBulkContact	Collection.Account Bulk Contact	Y	Y	Y	Y
101	BLK_CNT_HOST_PROD_GRP_CD	Product Group	Collection.AccountBulkContact	Collection.Account Bulk Contact	Y	Y	Y	Y
102	BLK_CNT_IS_DELINQUENT_SW	Is delinquent Flag	Collection.AccountBulkContact	Collection.Account Bulk Contact	Y	Y	Y	Y
103	BLK_CNT_LAST_PAYMENT_DT	Last Payment Receipt Date	Collection.AccountBulkContact	Collection.Account Bulk Contact	Y	Y	Y	Y
104	BLK_CNT_LAST_PAYMENT_AMOUNT	Last Payment Receipt Amount	Collection.AccountBulkContact	Collection.Account Bulk Contact	Y	Y	Y	Y
105	BLK_CNT_UNCLR_PAYMENT_AMT	Un-Cleared Payment Amount	Collection.AccountBulkContact	Collection.Account Bulk Contact	Y	Y	Y	Y
106	BLK_CNT_NON_STARTER_SW	Non Starter Flag	Collection.AccountBulkContact	Collection.Account Bulk Contact	Y	Y	Y	Y
107	BLK_CNT_LOAN_MATURITY_DATE	Loan maturity Date	Collection.AccountBulkContact	Collection.Account Bulk Contact	Y	Y	Y	Y
108	BLK_CNT_ACCT_WRITE_OFF_DT	Account Write Off Date	Collection.AccountBulkContact	Collection.Account Bulk Contact	Y	Y	Y	Y
109	BLK_CNT_GUARANTOR_SW	Guarantor Flag	Collection.AccountBulkContact	Collection.Account Bulk Contact	Y	Y	Y	Y

**Table 1–36 (Cont.) Product-shipped Facts**

Sr. No	Fact Code	Fact Name	Group Code	Group Name	R2.1.2	R2.2	R2.3	R2.4
110	BLK_CNT_COBORROWERS_EXISTS_SW	Co-Borrowers Exist Flag	Collection.AccountBulkContact	Collection.Account Bulk Contact	Y	Y	Y	Y
111	BLK_CNT_NUM_PTP_BROKEN_ACCT	Number of PTP Broken for Account	Collection.AccountBulkContact	Collection.Account Bulk Contact	Y	Y	Y	Y
112	BLK_CNT_NUM_PTP_KEPT_ACCT	Number of PTP Kept for Account	Collection.AccountBulkContact	Collection.Account Bulk Contact	Y	Y	Y	Y
113	BLK_NUM_CONSEQ_PTP_BROKEN_ACCT	Number of Consecutive PTP Broken for Account	Collection.AccountBulkContact	Collection.Account Bulk Contact	Y	Y	Y	Y
114	BLK_CNT_LAST_PTP_BROKEN_DATE	Last PTP Broken Date for Account	Collection.AccountBulkContact	Collection.Account Bulk Contact	Y	Y	Y	Y
115	BLK_CNT_LAST_PTP_DATE	Last PTP Date for Account	Collection.AccountBulkContact	Collection.Account Bulk Contact	Y	Y	Y	Y
116	BLK_CNT_LAST_PTP_STATUS	Last PTP Status for Account	Collection.AccountBulkContact	Collection.Account Bulk Contact	Y	Y	Y	Y
117	BLK_CNT_LAST_FOLLOW_UP_DATE	Last Follow Up Date for Account	Collection.AccountBulkContact	Collection.Account Bulk Contact	Y	Y	Y	Y
118	BLK_CNT_NUM_OF_DELIQ_ACCT	Number Of Delinquency for Account	Collection.AccountBulkContact	Collection.Account Bulk Contact	Y	Y	Y	Y
119	BLK_CNT_CC_THIS_WEEK_ACCT	Customer Contacts This Week for Account	Collection.AccountBulkContact	Collection.Account Bulk Contact	Y	Y	Y	Y
120	BLK_CNT_NUM_SELF_CURED	No. of Times Self Cured	Collection.AccountBulkContact	Collection.Account Bulk Contact	Y	Y	Y	Y
121	BLK_CNT_DEBT_SOLD_SW	Debt Sold Flag	Collection.AccountBulkContact	Collection.Account Bulk Contact	Y	Y	Y	Y
122	BLK_CNT_PTP_KEPT_CUST	Number of PTP Kept for Customer	Collection.CustomerBulkContact	Collection.Customer Bulk Contact	Y	Y	Y	Y
123	BLK_CNT_PTP_BROKEN_CUST	Number of PTP Broken for Customer	Collection.CustomerBulkContact	Collection.Customer Bulk Contact	Y	Y	Y	Y
124	BLK_CNT_CONSEQ_PTP_BROKEN_CUST	Number of Consecutive PTP Broken for Customer	Collection.CustomerBulkContact	Collection.Customer Bulk Contact	Y	Y	Y	Y
125	BLK_CNT_NUM_OF_DELIQ_CUST	Number Of Delinquency for Customer	Collection.CustomerBulkContact	Collection.Customer Bulk Contact	Y	Y	Y	Y



Table 1–36 (Cont.) Product-shipped Facts

Sr. No	Fact Code	Fact Name	Group Code	Group Name	R2.1.2	R2.2	R2.3	R2.4
126	BLK_CNT_CC_THIS_WEEK_CUST	Customer Contacts This Week for Customer	Collection.CustomerBulkContact	Collection.Customer Bulk Contact	Y	Y	Y	Y
127	BankruptSwitch	Bankruptcy Indicator	Collection.CaseType	Collection.Case Type	Y	Y	Y	Y
128	OverdueAmount	Overdue Amount	Collection.CaseType	Collection.Case Type	Y	Y	Y	Y
129	OverLimitAmt	OverLimit Amount	Collection.CaseType	Collection.Case Type	Y	Y	Y	Y
130	HardshipSwitch	Hardship Indicator	Collection.CaseType	Collection.Case Type	Y	Y	Y	Y
131	DisputesIndicator	Disputes Indicator	Collection.CaseType	Collection.Case Type	Y	Y	Y	Y
132	CustomerRiskScore	Customer Risk Score	Collection.CaseType	Collection.Case Type	Y	Y	Y	Y
133	ReevaluationDays	Reevaluation Days	Collection.CaseType	Collection.Case Type	Y	Y	Y	Y
134	DaysPastDue	Days Past Due	Collection.CaseType	Collection.Case Type	Y	Y	Y	Y
135	CollectionsStrategy	Collections Strategy	Collection.CaseType	Collection.Case Type	Y	Y	Y	Y
136	NonStarterSw	Non Starter	Collection.CaseType	Collection.Case Type	Y	Y	Y	Y
137	IsDelinquentSw	Delinquency Flag	Collection.CaseType	Collection.Case Type	Y	Y	Y	Y
138	ProductGroup	Product Group code	Collection.CaseType	Collection.Case Type	Y	Y	Y	Y
139	ProductClass	Product Class code	Collection.CaseType	Collection.Case Type	Y	Y	Y	Y
140	TAMMatrixId	TAM Matrix Id	Collection.CaseType	Collection.Case Type	Y	Y	Y	Y
141	TAMReviewDays	TAM Review Days	Collection.CaseType	Collection.Case Type	Y	Y	Y	Y
142	SYSTEM_DATE	System Date	Collection.CaseType	Collection.Case Type	Y	Y	Y	Y
143	POSTING_DATE	Posting Date	Collection.CaseType	Collection.Case Type	Y	Y	Y	Y
144	ApplicableReliefs	Applicable Reliefs	Collection.FinancialHardship	Collection.Financial Hardship	Y	Y	Y	Y
145	ProductClassCode	Product Class	Collection.FinancialHardship	Collection.Financial Hardship	Y	Y	Y	Y
146	ProductGroupCode	Product Group	Collection.FinancialHardship	Collection.Financial Hardship	Y	Y	Y	Y
147	FH.NumOfTimesDelinquent	FH.NumOfTimesDelinquent	Collection.FinancialHardship	Collection.Financial Hardship	Y	Y	Y	Y

Table 1–36 (Cont.) Product-shipped Facts

Sr. No	Fact Code	Fact Name	Group Code	Group Name	R2.1.2	R2.2	R2.3	R2.4
148	FH.NumOfTimesSelfCured	FH.NumOfTimesSelfCured	Collection.FinancialHardship	Collection.FinancialHardship	Y	Y	Y	Y
149	FH.NumOfPTPKept	FH.NumOfPTPKept	Collection.FinancialHardship	Collection.FinancialHardship	Y	Y	Y	Y
150	FH.NumOfPTPBroken	FH.NumOfPTPBroken	Collection.FinancialHardship	Collection.FinancialHardship	Y	Y	Y	Y
151	FH.NumOfPTPTaken	FH.NumOfPTPTaken	Collection.FinancialHardship	Collection.FinancialHardship	Y	Y	Y	Y
152	FH.NumOfConsecutivePTPBroken	FH.NumOfConsecutivePTPBroken	Collection.FinancialHardship	Collection.FinancialHardship	Y	Y	Y	Y
153	FH.PeakODDDays	FH.PeakODDDays	Collection.FinancialHardship	Collection.FinancialHardship	Y	Y	Y	Y
154	FH.TotalOutstandingAmount	FH.TotalOutstandingAmount	Collection.FinancialHardship	Collection.FinancialHardship	Y	Y	Y	Y
155	FH.TotalOverdueAmount	FH.TotalOverdueAmount	Collection.FinancialHardship	Collection.FinancialHardship	Y	Y	Y	Y
156	FH.LastHardshipApplicationDate	FH.LastHardshipApplicationDate	Collection.FinancialHardship	Collection.FinancialHardship	Y	Y	Y	Y
157	FH.BankruptSwitch	FH.BankruptSwitch	Collection.FinancialHardship	Collection.FinancialHardship	Y	Y	Y	Y
158	FH.HardshipSwitch	FH.HardshipSwitch	Collection.FinancialHardship	Collection.FinancialHardship	Y	Y	Y	Y
159	FH.ImprisonedSwitch	FH.ImprisonedSwitch	Collection.FinancialHardship	Collection.FinancialHardship	Y	Y	Y	Y
160	FH.DeceasedSwitch	FH.DeceasedSwitch	Collection.FinancialHardship	Collection.FinancialHardship	Y	Y	Y	Y
161	FH.AbscondingSwitch	FH.AbscondingSwitch	Collection.FinancialHardship	Collection.FinancialHardship	Y	Y	Y	Y
162	FH.TotalNumOfProductsSelectedForHardship	FH.TotalNumOfProductsSelectedForHardship	Collection.FinancialHardship	Collection.FinancialHardship	Y	Y	Y	Y
163	FH.NumOfTimesInHardship	FH.NumOfTimesInHardship	Collection.FinancialHardship	Collection.FinancialHardship	Y	Y	Y	Y
164	FH.AbilityToPay	FH.AbilityToPay	Collection.FinancialHardship	Collection.FinancialHardship	Y	Y	Y	Y
165	FH.CustomerRiskScore	FH.CustomerRiskScore	Collection.FinancialHardship	Collection.FinancialHardship	Y	Y	Y	Y
166	FH.MaritalStatusFlag	FH.MaritalStatusFlag	Collection.FinancialHardship	Collection.FinancialHardship	Y	Y	Y	Y
167	FH.PersonCustClassCode	FH.PersonCustClassCode	Collection.FinancialHardship	Collection.FinancialHardship	Y	Y	Y	Y
168	FH.ProbabilityOfDefaultVal	FH.ProbabilityOfDefaultVal	Collection.FinancialHardship	Collection.FinancialHardship	Y	Y	Y	Y

Table 1–36 (Cont.) Product-shipped Facts

Sr. No	Fact Code	Fact Name	Group Code	Group Name	R2.1.2	R2.2	R2.3	R2.4
169	FH.SetupDate	FH.SetupDate	Collection.Financial Hardship	Collection.Financial Hardship	Y	Y	Y	Y
170	FH.BirthDate	FH.BirthDate	Collection.Financial Hardship	Collection.Financial Hardship	Y	Y	Y	Y
171	EVT_JOINT_NOMINATION_SW	Joint Nomination Flag	Collection.EventManagerAccountSpecific	Collection.Event Manager Account Specific	Y	Y	Y	Y
172	EVT_DAYS_PAS_DUE	Days Past Due	Collection.EventManagerAccountSpecific	Collection.Event Manager Account Specific	Y	Y	Y	Y
173	EVT_OUTSTANDING_AMT	Outstanding Amount	Collection.EventManagerAccountSpecific	Collection.Event Manager Account Specific	Y	Y	Y	Y
174	EVT_OVERDUE_AMT	Over Due Amount	Collection.EventManagerAccountSpecific	Collection.Event Manager Account Specific	Y	Y	Y	Y
175	EVT_DR_INT_ACCRD_AMT	Direct Interest Accrued Amount	Collection.EventManagerAccountSpecific	Collection.Event Manager Account Specific	Y	Y	Y	Y
176	EVT_BUSINESS_UNIT	Business Unit	Collection.EventManagerAccountSpecific	Collection.Event Manager Account Specific	Y	Y	Y	Y
177	EVT_MARKET_ENTITY	Market Entity	Collection.EventManagerAccountSpecific	Collection.Event Manager Account Specific	Y	Y	Y	Y
178	EVT_HOST_SYS_ACCT_STAT_FLG	System Account Status	Collection.EventManagerAccountSpecific	Collection.Event Manager Account Specific	Y	Y	Y	Y
179	EVT_USR_DEF_ACCT_STAT_FLG	User Defined Account Status	Collection.EventManagerAccountSpecific	Collection.Event Manager Account Specific	Y	Y	Y	Y
180	EVT_ACCRL_STAT_FLG	Accrual Status Flag	Collection.EventManagerAccountSpecific	Collection.Event Manager Account Specific	Y	Y	Y	Y
181	EVT_ASST_CLASS_CD	Asset Class Code	Collection.EventManagerAccountSpecific	Collection.Event Manager Account Specific	Y	Y	Y	Y
182	EVT_BRANCH_CD	Branch Code	Collection.EventManagerAccountSpecific	Collection.Event Manager Account Specific	Y	Y	Y	Y
183	EVT_HOST_PROD_CLASS_CD	Product Class Code	Collection.EventManagerAccountSpecific	Collection.Event Manager Account Specific	Y	Y	Y	Y
184	EVT_HOST_PROD_GRP_CD	Product Group Code	Collection.EventManagerAccountSpecific	Collection.Event Manager Account Specific	Y	Y	Y	Y
185	EVT_HOST_PRD_CD	Product Code	Collection.EventManagerAccountSpecific	Collection.Event Manager Account Specific	Y	Y	Y	Y

**Table 1–36 (Cont.) Product-shipped Facts**

Sr. No	Fact Code	Fact Name	Group Code	Group Name	R2.1.2	R2.2	R2.3	R2.4
186	EVT_OVERLIMIT_AMT	Overlimit Amount	Collection.EventManagerAccountSpecific	Collection.Event Manager Account Specific	Y	Y	Y	Y
187	EVT_IS_DELINQUENT_SW	Is Delinquent Flag	Collection.EventManagerAccountSpecific	Collection.Event Manager Account Specific	Y	Y	Y	Y
188	EVT_DELINQ_START_DT	Delinquency Start Date	Collection.EventManagerAccountSpecific	Collection.Event Manager Account Specific	Y	Y	Y	Y
189	EVT_INSTALLMENT_IN_ARS	Installment in Arrears	Collection.EventManagerAccountSpecific	Collection.Event Manager Account Specific	Y	Y	Y	Y
190	EVT_DISBRS_AMT	Disbursed Amount	Collection.EventManagerAccountSpecific	Collection.Event Manager Account Specific	Y	Y	Y	Y
191	EVT_TOTAL_AVL_DISBRS_AMT	Total Available Disburse Amount	Collection.EventManagerAccountSpecific	Collection.Event Manager Account Specific	Y	Y	Y	Y
192	EVT_SET_UP_DT	Account Opening Date or Initial Disbursement Date	Collection.EventManagerAccountSpecific	Collection.Event Manager Account Specific	Y	Y	Y	Y
193	EVT_APPL_SCR	Application Score	Collection.EventManagerAccountSpecific	Collection.Event Manager Account Specific	Y	Y	Y	Y
194	EVT_LAST_PAYMENT_DT	Last Payment Receipt Date	Collection.EventManagerAccountSpecific	Collection.Event Manager Account Specific	Y	Y	Y	Y
195	EVT_LAST_PAYMENT_AMT	Last Payment Receipt Amount	Collection.EventManagerAccountSpecific	Collection.Event Manager Account Specific	Y	Y	Y	Y
196	EVT_UNCLR_PAYMENT_AMT	Un-cleared Payment Amount	Collection.EventManagerAccountSpecific	Collection.Event Manager Account Specific	Y	Y	Y	Y
197	EVT_NON_STARTER_SW	Non Starter Flag	Collection.EventManagerAccountSpecific	Collection.Event Manager Account Specific	Y	Y	Y	Y
198	EVT_MATURITY_DT	Loan Maturity Date	Collection.EventManagerAccountSpecific	Collection.Event Manager Account Specific	Y	Y	Y	Y
199	EVT_REDRAW_AVL_SW	Redraw Availability	Collection.EventManagerAccountSpecific	Collection.Event Manager Account Specific	Y	Y	Y	Y
200	EVT_REDRAW_CNT	Redraw Count	Collection.EventManagerAccountSpecific	Collection.Event Manager Account Specific	Y	Y	Y	Y
201	EVT_JOINT_APPLICATION_SW	Co-Borrowers Exist Flag	Collection.EventManagerAccountSpecific	Collection.Event Manager Account Specific	Y	Y	Y	Y

Table 1–36 (Cont.) Product-shipped Facts

Sr. No	Fact Code	Fact Name	Group Code	Group Name	R2.1.2	R2.2	R2.3	R2.4
202	EVT_GUARANTOR_SW	Guarantor Flag	Collection.EventManagerAccountSpecific	Collection.Event Manager Account Specific	Y	Y	Y	Y
203	EVT_WRITE_OFF_DT	Account Write Off Date	Collection.EventManagerAccountSpecific	Collection.Event Manager Account Specific	Y	Y	Y	Y
204	EVT_WRITE_OFF_AMT	Account Write Off Amount	Collection.EventManagerAccountSpecific	Collection.Event Manager Account Specific	Y	Y	Y	Y
205	EVT_LAST_PROVSN_DT	Last Provisional Date	Collection.EventManagerAccountSpecific	Collection.Event Manager Account Specific	Y	Y	Y	Y
206	EVT_LAST_PROVSN_BAL	Last Provisional Balance	Collection.EventManagerAccountSpecific	Collection.Event Manager Account Specific	Y	Y	Y	Y
207	EVT_LAST_PRNCPL_WRITE_OFF_DT	Last Principal Write Off date	Collection.EventManagerAccountSpecific	Collection.Event Manager Account Specific	Y	Y	Y	Y
208	EVT_LAST_PRNCPL_WRITE_OFF_BAL	Last Principal Write Off Balance	Collection.EventManagerAccountSpecific	Collection.Event Manager Account Specific	Y	Y	Y	Y
209	EVT_LAST_ACCT_RESTR_DT	Date of Last Loan Restructure	Collection.EventManagerAccountSpecific	Collection.Event Manager Account Specific	Y	Y	Y	Y
210	EVT_BEHAVIOR_SCORE	Behavior Score	Collection.EventManagerAccountSpecific	Collection.Event Manager Account Specific	Y	Y	Y	Y
211	EVT_WILLINGNES_TO_PAY_FLG	Willingness To Pay Flag	Collection.EventManagerAccountSpecific	Collection.Event Manager Account Specific	Y	Y	Y	Y
212	EVT_PPI_INSURED_SW	PPI Insured Flag	Collection.EventManagerAccountSpecific	Collection.Event Manager Account Specific	Y	Y	Y	Y
213	EVT_LMI_INSURED_SW	LMI Insured Flag	Collection.EventManagerAccountSpecific	Collection.Event Manager Account Specific	Y	Y	Y	Y
214	EVT_SECURED_SW	Secured Flag	Collection.EventManagerAccountSpecific	Collection.Event Manager Account Specific	Y	Y	Y	Y
215	EVT_LAST_SETOFF_DT	Last Setoff Date	Collection.EventManagerAccountSpecific	Collection.Event Manager Account Specific	Y	Y	Y	Y
216	EVT_SETOFF_EXCLD_DT	Setoff Exclude Date	Collection.EventManagerAccountSpecific	Collection.Event Manager Account Specific	Y	Y	Y	Y
217	EVT_DEFAULT_NOTICE_SENT	Default Notice Sent	Collection.EventManagerAccountSpecific	Collection.Event Manager Account Specific	Y	Y	Y	Y

**Table 1–36 (Cont.) Product-shipped Facts**

Sr. No	Fact Code	Fact Name	Group Code	Group Name	R2.1.2	R2.2	R2.3	R2.4
218	EVT_NUM_PTP_BROKEN_ACCT	Number of PTP Broken for Account	Collection.EventManagerAccountSpecific	Collection.Event Manager Account Specific	Y	Y	Y	Y
219	EVT_NUM_PTP_KEPT_ACCT	Number of PTP Broken for Account	Collection.EventManagerAccountSpecific	Collection.Event Manager Account Specific	Y	Y	Y	Y
220	EVT_NUM_CONSEQ_PTP_BROKEN_ACCT	Number of Consecutive PTP Broken for Account	Collection.EventManagerAccountSpecific	Collection.Event Manager Account Specific	Y	Y	Y	Y
221	EVT_LAST_PTP_BROKEN_DATE	Last PTP Broken Date for Account	Collection.EventManagerAccountSpecific	Collection.Event Manager Account Specific	Y	Y	Y	Y
222	EVT_LAST_PTP_DATE	Last PTP Date for Account	Collection.EventManagerAccountSpecific	Collection.Event Manager Account Specific	Y	Y	Y	Y
223	EVT_LAST_PTP_STATUS	Last PTP Status for Account	Collection.EventManagerAccountSpecific	Collection.Event Manager Account Specific	Y	Y	Y	Y
224	EVT_LAST_FOLLOW_UP_DATE	Last Followup Date for Account	Collection.EventManagerAccountSpecific	Collection.Event Manager Account Specific	Y	Y	Y	Y
225	EVT_CC_THIS_WEEK_ACCT	Customer Contacts This Week for Account	Collection.EventManagerAccountSpecific	Collection.Event Manager Account Specific	Y	Y	Y	Y
226	EVT_DAYS_IN_ARREARS	Days In Arrears	Collection.EventManagerAccountSpecific	Collection.Event Manager Account Specific	Y	Y	Y	Y
227	EVT_DEBT_SOLD_SW	Debt Sold Switch	Collection.EventManagerAccountSpecific	Collection.Event Manager Account Specific	Y	Y	Y	Y
228	EVT_PEAK_OD_DAYS	Peak OD Days	Collection.EventManagerAccountSpecific	Collection.Event Manager Account Specific	Y	Y	Y	Y
229	EVT_NUM_OF_DELINQ	Account Delinquency Count	Collection.EventManagerAccountSpecific	Collection.Event Manager Account Specific	Y	Y	Y	Y
230	EVT_DELINQ_STRING	Delinquency String	Collection.EventManagerAccountSpecific	Collection.Event Manager Account Specific	Y	Y	Y	Y
231	EVT_CYCLE_STRING	Cycle String	Collection.EventManagerAccountSpecific	Collection.Event Manager Account Specific	Y	Y	Y	Y
232	EVT_LAST_FOLLOW_UP_ACTION	Last Followup Action	Collection.EventManagerAccountSpecific	Collection.Event Manager Account Specific	Y	Y	Y	Y
233	EVT_NEXT_PLAN_ACTION	Next Planned Action	Collection.EventManagerAccountSpecific	Collection.Event Manager Account Specific	Y	Y	Y	Y

Table 1–36 (Cont.) Product-shipped Facts

Sr. No	Fact Code	Fact Name	Group Code	Group Name	R2.1.2	R2.2	R2.3	R2.4
234	EVT_NEXT_ACTION_DT	Next Action Date	Collection.EventManagerAccountSpecific	Collection.Event Manager Account Specific	Y	Y	Y	Y
235	EVT_COLL_BUCKET	Collection Bucket	Collection.EventManagerAccountSpecific	Collection.Event Manager Account Specific	Y	Y	Y	Y
236	EVT_COLLATERAL_AVAILABLE	Collateral Available	Collection.EventManagerAccountSpecific	Collection.Event Manager Account Specific	Y	Y	Y	Y
237	EVT_NUM_SELF_CURED	No Of Time Self Cured	Collection.EventManagerAccountSpecific	Collection.Event Manager Account Specific	Y	Y	Y	Y
238	EVT_ACCT_VIP_FLG	VIP Flag	Collection.EventManagerAccountSpecific	Collection.Event Manager Account Specific	Y	Y	Y	Y
239	EVT_ACCT_CUST_TYPE	Customer Type	Collection.EventManagerAccountSpecific	Collection.Event Manager Account Specific	Y	Y	Y	Y
240	EVT_ACCT_CUST_CLASS	Customer Class	Collection.EventManagerAccountSpecific	Collection.Event Manager Account Specific	Y	Y	Y	Y
241	EVT_NUM_PTP_KEPT_CUST	Number of PTP Kept for Customer	Collection.EventManagerCustomerSpecific	Collection.Event Manager Customer Specific	Y	Y	Y	Y
242	EVT_NUM_PTP_BROKEN_CUST	Number of PTP Broken for Customer	Collection.EventManagerCustomerSpecific	Collection.Event Manager Customer Specific	Y	Y	Y	Y
243	EVT_NUM_CONSEQ_PTP_BROKEN_CUST	Number of Consecutive PTP Broken for Customer	Collection.EventManagerCustomerSpecific	Collection.Event Manager Customer Specific	Y	Y	Y	Y
244	EVT_NUM_OF_DELINQ_CUST	Number of Delinquency for Customer	Collection.EventManagerCustomerSpecific	Collection.Event Manager Customer Specific	Y	Y	Y	Y
245	EVT_CC_THIS_WEEK_CUST	Customer Contact This Week Across Account	Collection.EventManagerCustomerSpecific	Collection.Event Manager Customer Specific	Y	Y	Y	Y
246	EVT_ACCT_IN_DISPUTE_SW	Accounts In Dispute Switch	Collection.EventManagerCustomerSpecific	Collection.Event Manager Customer Specific	Y	Y	Y	Y
247	EVT_MAIN_CUST_LEGAL_CASE	Legal Case as Main Customer	Collection.EventManagerCustomerSpecific	Collection.Event Manager Customer Specific	Y	Y	Y	Y
248	EVT_FIN_CUST_LEGAL_CASE	Legal Case as Financially Responsible Customer	Collection.EventManagerCustomerSpecific	Collection.Event Manager Customer Specific	Y	Y	Y	Y
249	EVT_MAIN_CUST_REPO_CASE	Repo Case as Main Customer	Collection.EventManagerCustomerSpecific	Collection.Event Manager Customer Specific	Y	Y	Y	Y

**Table 1–36 (Cont.) Product-shipped Facts**

Sr. No	Fact Code	Fact Name	Group Code	Group Name	R2.1.2	R2.2	R2.3	R2.4
250	EVT_FIN_CUST_REPO_CASE	Repo Case as Financially Responsible Customer	Collection.EventManagerCustomerSpecific	Collection.Event Manager Customer Specific	Y	Y	Y	Y
251	EVT_ABILITY_TO_PAY_SW	Ability To Pay	Collection.EventManagerCustomerSpecific	Collection.Event Manager Customer Specific	Y	Y	Y	Y
252	EVT_BANKRUPT_SW	Bankruptcy Switch	Collection.EventManagerCustomerSpecific	Collection.Event Manager Customer Specific	Y	Y	Y	Y
253	EVT_HARDSHIP_SW	Hardship Switch	Collection.EventManagerCustomerSpecific	Collection.Event Manager Customer Specific	Y	Y	Y	Y
254	EVT_VIP_FLG	VIP Flag	Collection.EventManagerCustomerSpecific	Collection.Event Manager Customer Specific	Y	Y	Y	Y
255	EVT_CUST_TYPE	Customer Type	Collection.EventManagerCustomerSpecific	Collection.Event Manager Customer Specific	Y	Y	Y	Y
256	EVT_CUST_CLASS	Customer Class	Collection.EventManagerCustomerSpecific	Collection.Event Manager Customer Specific	Y	Y	Y	Y
257	EVT_OUTPUT	Rule Output	Collection.EventManagerRuleSpecific	Collection.Event Manager Rule Specific	Y	Y	Y	Y
258	EVT_CASE_ID	Case Id	Collection.EventManagerRuleSpecific	Collection.Event Manager Rule Specific	Y	N	Y	Y
259	EVT_HOST_CUST_NBR	Host Customer Number	Collection.EventManagerRuleSpecific	Collection.Event Manager Rule Specific	Y	N	Y	Y
260	EVT_HOST_ACCNT_NBR	Host Account Number	Collection.EventManagerRuleSpecific	Collection.Event Manager Rule Specific	Y	N	Y	Y
261	EVT_CASE_TYPE	Case Type	Collection.EventManagerCaseSpecific	Collection.Event Manager Case Specific	Y	Y	Y	Y
262	EVT_CASE_CATEGORY	Case Category	Collection.EventManagerCaseSpecific	Collection.Event Manager Case Specific	Y	Y	Y	Y
263	Evt_AccrualStatus	Accrual Status	Collection.EventManagerRuleSpecific	Collection.Event Manager Rule Specific	N	Y	Y	Y
264	Evt_AcctAddrType	Acct Addr Type	Collection.EventManagerRuleSpecific	Collection.Event Manager Rule Specific	N	Y	Y	Y
265	Evt_LoanPurpose	Loan Purpose	Collection.EventManagerRuleSpecific	Collection.Event Manager Rule Specific	N	Y	Y	Y



Table 1–36 (Cont.) Product-shipped Facts

Sr. No	Fact Code	Fact Name	Group Code	Group Name	R2.1.2	R2.2	R2.3	R2.4
266	Evt_AccountPurposeType	Account Purpose Type	Collection.EventManagerRuleSpecific	Collection.Event Manager Rule Specific	N	Y	Y	Y
267	Evt_ApplicationScore	Application Score	Collection.EventManagerRuleSpecific	Collection.Event Manager Rule Specific	N	Y	Y	Y
268	Evt_AsstClassCd	Asst Class Cd	Collection.EventManagerRuleSpecific	Collection.Event Manager Rule Specific	N	Y	Y	Y
269	Evt_BehaviourScore	Behaviour Score	Collection.EventManagerRuleSpecific	Collection.Event Manager Rule Specific	N	Y	Y	Y
270	Evt_BranchCode	Branch Code	Collection.EventManagerRuleSpecific	Collection.Event Manager Rule Specific	N	Y	Y	Y
271	Evt_DisbursedAmount	Disbursed Amount	Collection.EventManagerRuleSpecific	Collection.Event Manager Rule Specific	N	Y	Y	Y
272	Evt_DebitIntAccrued	Debit Int Accrued	Collection.EventManagerRuleSpecific	Collection.Event Manager Rule Specific	N	Y	Y	Y
273	Evt_EmployeeAcctSw	Employee Acct Sw	Collection.EventManagerRuleSpecific	Collection.Event Manager Rule Specific	N	Y	Y	Y
274	Evt_GuarantorSwitch	Guarantor Switch	Collection.EventManagerRuleSpecific	Collection.Event Manager Rule Specific	N	Y	Y	Y
275	Evt_HostSysAcctStatFlg	Host Sys Acct Stat Flg	Collection.EventManagerRuleSpecific	Collection.Event Manager Rule Specific	N	Y	Y	Y
276	Evt_InCollectionSw	In Collection Sw	Collection.EventManagerRuleSpecific	Collection.Event Manager Rule Specific	N	Y	Y	Y
277	Evt_JointApplSw	Joint Appl Sw	Collection.EventManagerRuleSpecific	Collection.Event Manager Rule Specific	N	Y	Y	Y
278	Evt_JtNominationFlg	Jt Nomination Flg	Collection.EventManagerRuleSpecific	Collection.Event Manager Rule Specific	N	Y	Y	Y
279	Evt_LastLoanRestructure	Last Loan Restructure	Collection.EventManagerRuleSpecific	Collection.Event Manager Rule Specific	N	Y	Y	Y
280	Evt_LastPaymentAmt	Last Payment Amt	Collection.EventManagerRuleSpecific	Collection.Event Manager Rule Specific	N	Y	Y	Y
281	Evt_LastPaymentDt	Last Payment Dt	Collection.EventManagerRuleSpecific	Collection.Event Manager Rule Specific	N	Y	Y	Y

**Table 1–36 (Cont.) Product-shipped Facts**

Sr. No	Fact Code	Fact Name	Group Code	Group Name	R2.1.2	R2.2	R2.3	R2.4
282	Evt_PrinWriteOffAmt	Prin Write Off Amt	Collection.EventManagerRuleSpecific	Collection.Event Manager Rule Specific	N	Y	Y	Y
283	Evt_LastPrinWriteOffDt	Last Prin Write Off Dt	Collection.EventManagerRuleSpecific	Collection.Event Manager Rule Specific	N	Y	Y	Y
284	Evt_TotalProvisionAmt	Total Provision Amt	Collection.EventManagerRuleSpecific	Collection.Event Manager Rule Specific	N	Y	Y	Y
285	Evt_LastProvisionDt	Last Provision Dt	Collection.EventManagerRuleSpecific	Collection.Event Manager Rule Specific	N	Y	Y	Y
286	Evt_LastSetOffAmount	Last Set Off Amount	Collection.EventManagerRuleSpecific	Collection.Event Manager Rule Specific	N	Y	Y	Y
287	Evt_LastSetOffDate	Last Set Off Date	Collection.EventManagerRuleSpecific	Collection.Event Manager Rule Specific	N	Y	Y	Y
288	Evt_LmiInsuredSw	Lmi Insured Sw	Collection.EventManagerRuleSpecific	Collection.Event Manager Rule Specific	N	Y	Y	Y
289	Evt_LoanToValue	Loan To Value	Collection.EventManagerRuleSpecific	Collection.Event Manager Rule Specific	N	Y	Y	Y
290	Evt_LoanToValueRatio	Loan To Value Ratio	Collection.EventManagerRuleSpecific	Collection.Event Manager Rule Specific	N	Y	Y	Y
291	Evt_MaturityDate	Maturity Date	Collection.EventManagerRuleSpecific	Collection.Event Manager Rule Specific	N	Y	Y	Y
292	Evt_MinorAccountStatusType	Minor Account Status Type	Collection.EventManagerRuleSpecific	Collection.Event Manager Rule Specific	N	Y	Y	Y
293	Evt_NonStarterSw	Non Starter Sw	Collection.EventManagerRuleSpecific	Collection.Event Manager Rule Specific	N	Y	Y	Y
294	Evt_OfferId	Offer Id	Collection.EventManagerRuleSpecific	Collection.Event Manager Rule Specific	N	Y	Y	Y
295	Evt_OfferName	Offer Name	Collection.EventManagerRuleSpecific	Collection.Event Manager Rule Specific	N	Y	Y	Y
296	Evt_OutstandingAmount	Outstanding Amount	Collection.EventManagerRuleSpecific	Collection.Event Manager Rule Specific	N	Y	Y	Y
297	Evt_OverdueAmount	Overdue Amount	Collection.EventManagerRuleSpecific	Collection.Event Manager Rule Specific	N	Y	Y	Y

Table 1–36 (Cont.) Product-shipped Facts

Sr. No	Fact Code	Fact Name	Group Code	Group Name	R2.1.2	R2.2	R2.3	R2.4
298	Evt_OverLimitAmt	Overlimit Amt	Collection.EventManagerRuleSpecific	Collection.Event Manager Rule Specific	N	Y	Y	Y
299	Evt_PerAddrId	Per Addr Id	Collection.EventManagerRuleSpecific	Collection.Event Manager Rule Specific	N	Y	Y	Y
300	Evt_PpiInsuredSw	Ppi Insured Sw	Collection.EventManagerRuleSpecific	Collection.Event Manager Rule Specific	N	Y	Y	Y
301	Evt_ProbabilityDefltVal	Probability Deflt Val	Collection.EventManagerRuleSpecific	Collection.Event Manager Rule Specific	N	Y	Y	Y
302	Evt_RedrawAvailability	Redraw Availability	Collection.EventManagerRuleSpecific	Collection.Event Manager Rule Specific	N	Y	Y	Y
303	Evt_RedrawCount	Redraw Count	Collection.EventManagerRuleSpecific	Collection.Event Manager Rule Specific	N	Y	Y	Y
304	Evt_RepayFreq	Repay Freq	Collection.EventManagerRuleSpecific	Collection.Event Manager Rule Specific	N	Y	Y	Y
305	Evt_SecuredSw	Secured Sw	Collection.EventManagerRuleSpecific	Collection.Event Manager Rule Specific	N	Y	Y	Y
306	Evt_SetoffExclusionDate	Set off Exclusion Date	Collection.EventManagerRuleSpecific	Collection.Event Manager Rule Specific	N	Y	Y	Y
307	Evt_StickyNotes	Sticky Notes	Collection.EventManagerRuleSpecific	Collection.Event Manager Rule Specific	N	Y	Y	Y
308	Evt_TotalAvailableDisbursedAmount	Total Available Disbursed Amount	Collection.EventManagerRuleSpecific	Collection.Event Manager Rule Specific	N	Y	Y	Y
309	Evt_UnclearedFunds	Uncleared Funds	Collection.EventManagerRuleSpecific	Collection.Event Manager Rule Specific	N	Y	Y	Y
310	Evt_AccountWriteOffAmount	Account Write Off Amount	Collection.EventManagerRuleSpecific	Collection.Event Manager Rule Specific	N	Y	Y	Y
311	Evt_AccountWriteOffDate	Account Write Off Date	Collection.EventManagerRuleSpecific	Collection.Event Manager Rule Specific	N	Y	Y	Y
312	Evt_AccountNumber	Account Number	Collection.EventManagerRuleSpecific	Collection.Event Manager Rule Specific	N	Y	Y	Y
313	Evt_AccountId	Account Id	Collection.EventManagerRuleSpecific	Collection.Event Manager Rule Specific	N	Y	Y	Y

**Table 1–36 (Cont.) Product-shipped Facts**

Sr. No	Fact Code	Fact Name	Group Code	Group Name	R2.1.2	R2.2	R2.3	R2.4
314	Evt_AccountTypeCode	Account Type Code	Collection.EventManagerRuleSpecific	Collection.Event Manager Rule Specific	N	Y	Y	Y
315	Evt_BusinessUnit	Business Unit	Collection.EventManagerRuleSpecific	Collection.Event Manager Rule Specific	N	Y	Y	Y
316	Evt_FaciltyId	Facilty Id	Collection.EventManagerRuleSpecific	Collection.Event Manager Rule Specific	N	Y	Y	Y
317	Evt_LiabiltyId	Liabilty Id	Collection.EventManagerRuleSpecific	Collection.Event Manager Rule Specific	N	Y	Y	Y
318	Evt_MarketEntity	Market Entity	Collection.EventManagerRuleSpecific	Collection.Event Manager Rule Specific	N	Y	Y	Y
319	Evt_PrdCode	Prd Code	Collection.EventManagerRuleSpecific	Collection.Event Manager Rule Specific	N	Y	Y	Y
320	Evt_ProductClassCode	Product Class Code	Collection.EventManagerRuleSpecific	Collection.Event Manager Rule Specific	N	Y	Y	Y
321	Evt_ProductGroupCode	Product Group Code	Collection.EventManagerRuleSpecific	Collection.Event Manager Rule Specific	N	Y	Y	Y
322	Evt_SourceId	Source Id	Collection.EventManagerRuleSpecific	Collection.Event Manager Rule Specific	N	Y	Y	Y
323	Evt_UsrDefAcctStatFlg	Usr Def Acct Stat Flg	Collection.EventManagerRuleSpecific	Collection.Event Manager Rule Specific	N	Y	Y	Y
324	Evt_ToDoCaseId	ToDo Case Id	Collection.EventManagerRuleSpecific	Collection.Event Manager Rule Specific	N	Y	Y	Y
325	Evt_CaseType	Case Type	Collection.EventManagerRuleSpecific	Collection.Event Manager Rule Specific	N	Y	Y	Y
326	Evt_PremiseId	Premise Id	Collection.EventManagerRuleSpecific	Collection.Event Manager Rule Specific	N	Y	Y	Y
327	Evt_User	User	Collection.EventManagerRuleSpecific	Collection.Event Manager Rule Specific	N	Y	Y	Y
328	Evt_CaseCondition	Case Condition	Collection.EventManagerRuleSpecific	Collection.Event Manager Rule Specific	N	Y	Y	Y
329	Evt_ContactPerson	Contact Person	Collection.EventManagerRuleSpecific	Collection.Event Manager Rule Specific	N	Y	Y	Y

Table 1–36 (Cont.) Product-shipped Facts

Sr. No	Fact Code	Fact Name	Group Code	Group Name	R2.1.2	R2.2	R2.3	R2.4
330	Evt_PREFERREDCONTACTMETHOD	Preferred Contact Method	Collection.EventManagerRuleSpecific	Collection.Event Manager Rule Specific	N	Y	Y	Y
331	Evt_LongComments	Long Comments	Collection.EventManagerRuleSpecific	Collection.Event Manager Rule Specific	N	Y	Y	Y
332	Evt_CONTACTINSTRUCTIONS	Contact Instructions	Collection.EventManagerRuleSpecific	Collection.Event Manager Rule Specific	N	Y	Y	Y
333	Evt_PhoneType	Phone Type	Collection.EventManagerRuleSpecific	Collection.Event Manager Rule Specific	N	Y	Y	Y
334	Evt_Phone	Phone	Collection.EventManagerRuleSpecific	Collection.Event Manager Rule Specific	N	Y	Y	Y
335	Evt_Extension	Extension	Collection.EventManagerRuleSpecific	Collection.Event Manager Rule Specific	N	Y	Y	Y
336	Evt_AbscondingSw	Absconding Sw	Collection.EventManagerRuleSpecific	Collection.Event Manager Rule Specific	N	Y	Y	Y
337	Evt_BankruptSwitch	Bankrupt Switch	Collection.EventManagerRuleSpecific	Collection.Event Manager Rule Specific	N	Y	Y	Y
338	Evt_DeceasedSw	Deceased Sw	Collection.EventManagerRuleSpecific	Collection.Event Manager Rule Specific	N	Y	Y	Y
339	Evt_DeterminantValue	Determinant Value	Collection.EventManagerRuleSpecific	Collection.Event Manager Rule Specific	N	Y	Y	Y
340	Evt_EnterpriseCustNbr	Enterprise Cust Nbr	Collection.EventManagerRuleSpecific	Collection.Event Manager Rule Specific	N	Y	Y	Y
341	Evt_HardshipSwitch	Hardship Switch	Collection.EventManagerRuleSpecific	Collection.Event Manager Rule Specific	N	Y	Y	Y
342	Evt_HostCustomerNbr	Host Customer Nbr	Collection.EventManagerRuleSpecific	Collection.Event Manager Rule Specific	N	Y	Y	Y
343	Evt_ImprisonedSw	Imprisoned Sw	Collection.EventManagerRuleSpecific	Collection.Event Manager Rule Specific	N	Y	Y	Y
344	Evt_InternetBankingSw	Internet Banking Sw	Collection.EventManagerRuleSpecific	Collection.Event Manager Rule Specific	N	Y	Y	Y
345	Evt_PhoneBankingSw	Phone Banking Sw	Collection.EventManagerRuleSpecific	Collection.Event Manager Rule Specific	N	Y	Y	Y

**Table 1–36 (Cont.) Product-shipped Facts**

Sr. No	Fact Code	Fact Name	Group Code	Group Name	R2.1.2	R2.2	R2.3	R2.4
346	Evt_IsRateEngineThirdPartyIndicator	Is Rate Engine ThirdParty Indicator	Collection.EventManagerRuleSpecific	Collection.Event Manager Rule Specific	N	Y	Y	Y
347	Evt_PersonId	Person Id	Collection.EventManagerRuleSpecific	Collection.Event Manager Rule Specific	N	Y	Y	Y
348	Evt_PersonCustClassCd	Person Cust Class Cd	Collection.EventManagerRuleSpecific	Collection.Event Manager Rule Specific	N	Y	Y	Y
349	Evt_DateOfBirth	Date Of Birth	Collection.EventManagerRuleSpecific	Collection.Event Manager Rule Specific	N	Y	Y	Y
350	Evt_MaritalStatusFlag	Marital Status Flag	Collection.EventManagerRuleSpecific	Collection.Event Manager Rule Specific	N	Y	Y	Y
351	Evt_SetUpDate	Setup Date	Collection.EventManagerRuleSpecific	Collection.Event Manager Rule Specific	N	Y	Y	Y
352	Evt_AbiltyToPay	Abilty To Pay	Collection.EventManagerRuleSpecific	Collection.Event Manager Rule Specific	N	Y	Y	Y
353	Evt_Gender	Gender	Collection.EventManagerRuleSpecific	Collection.Event Manager Rule Specific	N	Y	Y	Y
354	Evt_CustomerRiskScore	Customer Risk Score	Collection.EventManagerRuleSpecific	Collection.Event Manager Rule Specific	N	Y	Y	Y
355	TargetAccountProductClass	TargetAccount ProductClass	Collection.ROSOCA SAAccount	Collection.ROSO CASA Account	Y	Y	Y	Y
356	TargetAccountProductGroup	TargetAccount ProductGroup	Collection.ROSOCA SAAccount	Collection.ROSO CASA Account	Y	Y	Y	Y
357	TargetAccountProductCode	TargetAccount ProductCode	Collection.ROSOCA SAAccount	Collection.ROSO CASA Account	Y	Y	Y	Y
358	TargetAccountBalance	TargetAccount Balance	Collection.ROSOCA SAAccount	Collection.ROSO CASA Account	Y	Y	Y	Y
359	SuccessOrFailure	SuccessOrFailure	Collection.ROSOCA SAAccount	Collection.ROSO CASA Account	Y	Y	Y	Y
360	Roso.caseId	Roso.caseId	Collection.ROSOCA SAAccount	Collection.ROSO CASA Account	Y	Y	Y	Y
361	Roso.targetAccount	Roso.targetAccount	Collection.ROSOCA SAAccount	Collection.ROSO CASA Account	Y	Y	Y	Y
362	Roso.AbilityToPayFlag	Roso.AbilityTo PayFlag	Collection.ROSO Customer	Collection.ROSO Customer	Y	Y	Y	Y
363	Roso.BankruptFlag	Roso.Bankrupt Flag	Collection.ROSO Customer	Collection.ROSO Customer	Y	Y	Y	Y
364	Roso.HardshipFlag	Roso.HardshipFlag	Collection.ROSO Customer	Collection.ROSO Customer	Y	Y	Y	Y

Table 1–36 (Cont.) Product-shipped Facts

Sr. No	Fact Code	Fact Name	Group Code	Group Name	R2.1.2	R2.2	R2.3	R2.4
365	Roso.LegalCaseAsMainCustomerFlag	Roso.LegalCaseAsMainCustomerFlag	Collection.ROSOCustomer	Collection.ROSO Customer	Y	Y	Y	Y
366	Roso.LegalCaseAsFinanciallyResponsibleCustomerFlag	Roso.LegalCaseAsFinanciallyResponsibleCustomerFlag	Collection.ROSOCustomer	Collection.ROSO Customer	Y	Y	Y	Y
367	Roso.RepoCaseAsMainCustomerFlag	Roso.RepoCaseAsMainCustomerFlag	Collection.ROSOCustomer	Collection.ROSO Customer	Y	Y	Y	Y
368	Roso.RepoCaseAsFinanciallyResponsibleCustomerFlag	Roso.RepoCaseAsFinanciallyResponsibleCustomerFlag	Collection.ROSOCustomer	Collection.ROSO Customer	Y	Y	Y	Y
369	Roso.AccountsInDisputeFlag	Roso.AccountsInDisputeFlag	Collection.ROSOCustomer	Collection.ROSO Customer	Y	Y	Y	Y
370	Roso.PersonId	Roso.PersonId	Collection.ROSOCustomer	Collection.ROSO Customer	Y	Y	Y	Y
371	AccessControl.PTP_TYPE	Promise To Pay Type	Collection.AccessControl	Collection.Access Control	N	N	Y	Y
372	AccessControl.UserRole	User Role	Collection.AccessControl	Collection.Access Control	N	N	Y	Y
373	AccessControl.CONTACT_CLASS	Contact Class	Collection.AccessControl	Collection.Access Control	N	N	Y	Y
374	AccessControl.CASE_TYPE	Case Type	Collection.AccessControl	Collection.Access Control	N	N	Y	Y
375	CURE_FULL_DEBIT_BALANCE_FLG	Full Debit Balance Flag	Collection.CureAndWriteOff	Collection.CureAndWriteOff	N	N	N	Y
376	EVT_DEMAND_NOTICE_DATE	Demand Notice Date	Collection.EvntMgrAccSpecific	Collection.EvntMgrAccSpecific	N	N	N	Y
377	EVT_FULL_DEBT_BAL_DUE_FLG	Full Debit Balance Due Flag	Collection.EvntMgrAccSpecific	Collection.EvntMgrAccSpecific	N	N	N	Y
378	EVT_BORROWER_SW	Borrower Level Collections Switch	Collection.EvntMgrCstmrSpecific	Collection.EvntMgrCstmrSpecific	N	N	N	Y
379	EVT_NUM_DELQ_ACCOUNT	No. of delinquent accounts where the customer is main customer	Collection.EvntMgrCstmrSpecific	Collection.EvntMgrCstmrSpecific	N	N	N	Y
380	EVT_DEMAND_NOTICE_DT	Demand Notice Date	Collection.EvntMgrRuleSpecific	Collection.EvntMgrRuleSpecific	N	N	N	Y

**Table 1–36 (Cont.) Product-shipped Facts**

Sr. No	Fact Code	Fact Name	Group Code	Group Name	R2.1.2	R2.2	R2.3	R2.4
381	EVT_FULL_DBT_BAL_DUE_FLG	Full Debit Balance Due Flag	Collection. EvntMgrRuleSpecific	Collection. EvntMgrRuleSpecific	N	N	N	Y
382	EVT_NUM_OF_ASSOC_ACCOUNTS	No. of Delinquent Accounts associated with the case	Collection. EvntMgrCaseSpecific	Collection. EvntMgrCaseSpecific	N	N	N	Y
383	NUM_OF_DELQ_ACCOUNT_PRI_CUST	No. of Delinquent Accounts of the primary customer of the case	Collection. EvntMgrCaseSpecific	Collection. EvntMgrCaseSpecific	N	N	N	Y
384	EVT_CASE_STAT_CD	Case Status	Collection. EvntMgrCaseSpecific	Collection. EvntMgrCaseSpecific	N	N	N	Y
385	SUSP_ACTVTY_FULL_DEBIT_BAL_FLG	Full Debit Balance Flag	Collection. AccountSuspActivity	Collection. AccountSuspActivity	N	N	N	Y
386	SUSP_ACTVTY_BORROWER_SW	Borrower Level Collections Switch	Collection. CustomerSuspActivity	Collection. CustomerSuspActivity	N	N	N	Y
387	BLK_CNT_BICOE_FLG	BICOE Flag	Collection. AccountBulkContact	Collection. AccountBulkContact	N	N	N	Y
388	BLK_CNT_FULL_DEBIT_BALANCE_FLG	Full Debit Balance Flag	Collection. AccountBulkContact	Collection. AccountBulkContact	N	N	N	Y
389	BICOE	BICOE Flag	Collection. Delinquency	Collection. Delinquency	N	N	N	Y
390	BICOE_FLG	BICOE Flag	Collection. CaseType	Collection. CaseType	N	N	N	Y
391	FULL_DEBIT_BALANCE_FLG	Full Debit Balance Flag	Collection. CaseType	Collection. CaseType	N	N	N	Y
392	ALLOC_CUST_PER_ID	Person Id	Collection. StrategyAllocation	Collection. StrategyAllocation	N	N	N	Y
393	ALLOC_CUST_ABILITY_TO_PAY_FLG	Ability to Pay Flag	Collection. StrategyAllocation	Collection. StrategyAllocation	N	N	N	Y
394	ALLOC_CUST_BANKRUPT_SW	Bankrupt Flag	Collection. StrategyAllocation	Collection. StrategyAllocation	N	N	N	Y
395	ALLOC_CUST_HARDSHIP_SW	Hardship Flag	Collection. StrategyAllocation	Collection. StrategyAllocation	N	N	N	Y
396	ALLOC_CUST_WARN_IND_CD	Customer Warning Indicator Code	Collection. StrategyAllocation	Collection. StrategyAllocation	N	N	N	Y



Table 1–36 (Cont.) Product-shipped Facts

Sr. No	Fact Code	Fact Name	Group Code	Group Name	R2.1.2	R2.2	R2.3	R2.4
397	ALLOC_CUST_ACCT_IN_DISPUTE_SW	Accounts in Dispute Flag for Main Customers of Account	Collection.StrategyAllocation	Collection.StrategyAllocation	N	N	N	Y
398	ALLOC_CUST_CNT_CC_THIS_WEEK	Customer Contacts This Week for Customer	Collection.StrategyAllocation	Collection.StrategyAllocation	N	N	N	Y
399	ALLOC_CUST_CNT_CONSEQ_PTP_BKN	Number of Consecutive PTPs Broken for Customer	Collection.StrategyAllocation	Collection.StrategyAllocation	N	N	N	Y
400	ALLOC_CUST_CNT_PTP_BROKEN_CUST	Number of PTPs Broken for Customer	Collection.StrategyAllocation	Collection.StrategyAllocation	N	N	N	Y
401	ALLOC_CUST_CNT_PTP_KEPT_CUST	Number of PTPs Kept for Customer	Collection.StrategyAllocation	Collection.StrategyAllocation	N	N	N	Y
402	ALLOC_CUST_CNT_NUM_OF_DELINQ	Number Of Delinquency for Customer	Collection.StrategyAllocation	Collection.StrategyAllocation	N	N	N	Y
403	ALLOC_CUST_A_REPO_CASE_FIN_RES	Asset Repo Case as Financially Responsible Customer	Collection.StrategyAllocation	Collection.StrategyAllocation	N	N	N	Y
404	ALLOC_CUST_A_REPO_CASE_MAIN	Asset Repo Case as Main Customer	Collection.StrategyAllocation	Collection.StrategyAllocation	N	N	N	Y
405	ALLOC_CUST_LEGAL_CASE_FIN_RES	Legal Case as Financially Responsible Customer Flag	Collection.StrategyAllocation	Collection.StrategyAllocation	N	N	N	Y
406	ALLOC_CUST_LEGAL_CASE_MAIN	Legal Case as Main Customer Flag	Collection.StrategyAllocation	Collection.StrategyAllocation	N	N	N	Y
407	ALLOC_BICOE_FLG	BICOE Flag	Collection.StrategyAllocation	Collection.StrategyAllocation	N	N	N	Y
408	ALLOC_FULL_DEBIT_BALANCE_FLG	Full Debit Balance Flag	Collection.StrategyAllocation	Collection.StrategyAllocation	N	N	N	Y
409	AccessControl.USER_PROFILE	User Profile	Collection.AccessControl	Collection.AccessControl	N	N	N	Y
410	AccessControl.USER_GRP	User Group	Collection.AccessControl	Collection.AccessControl	N	N	N	Y
411	AccessControl.SOURCE_HOST	Source Host	Collection.AccessControl	Collection.AccessControl	N	N	N	Y
412	AccessControl.CREATE_CONTACT	Create Contact	Collection.AccessControl	Collection.AccessControl	N	N	N	Y

## 1.35 Admin Views and Tables

This section describes the admin views and table details.

**Table 1–37 Admin Views and Tables**

Entity	Views and Tables
Product Class	ci_prod_class ci_prod_class_l ci_prod_class_vw ci_prod_class_vw_l
Product Group	ci_prod_grp ci_prod_grp_l ci_prod_grp_vw ci_prod_grp_vw_l
Product Code	ci_product ci_product_l ci_product_vw ci_product_vw_l
Asset Class	CI_ASST_CLASS CI_ASST_CLASS_l CI_ASST_CLASS_VW CI_ASST_CLASS_VW_L
Account Purpose	Ci_Acct_Purps Ci_Acct_Purps_l Ci_Acct_Purps_vw Ci_Acct_Purps_vw_l
Industry Type	Ci_Industry Ci_Industry_l Ci_Industry_vw Ci_Industry_vw_l
Profession Type	CI_PROFESSION CI_PROFESSION_l CI_PROFESSION_vw CI_PROFESSION_vw_l
Collateral Type	CI_COLLATERAL_TYPE CI_COLLATERAL_TYPE_l CI_COLLATERAL_TYPE_vw CI_COLLATERAL_TYPE_vw_l
Party Class	ci_per_class_mst ci_per_class_mst_l ci_per_class_mst_vw ci_per_class_mst_vw_l

**Table 1–37 (Cont.) Admin Views and Tables**

<b>Entity</b>	<b>Views and Tables</b>
Warning Indicators	CI_WARNING_INDICATOR CI_WARNING_INDICATOR_I ci_warn_indicator_vw ci_warn_indicator_vw_I
Document Type	ci_document_type ci_document_type_I ci_document_type_vw ci_document_type_vw_I
Market Entity	ci_market_entity ci_market_entity_I ci_market_entity_vw ci_market_entity_I_vw
Business Unit	ci_business_unit ci_business_unit_I ci_business_unit_vw ci_business_unit_I_vw

